



# ***Medical Staff and Advanced Practice Clinicians Orientation Manual***

## Section

Mercy Health

Mercy Health-West Hospital

Medical Staff Leadership

Important Information

Facility Floor Plan

## Contents

Overview of Mercy Health

Overview of Mercy Health-West Hospital  
Mercy Health-West Hospital Leadership

Officer List 2024-2025

Responsibilities of the Medical Staff  
Antimicrobial Stewardship  
Access Page for Specific Information  
SafeCARE  
Safety and Security Orientation  
EPIC Training Information

Mercy Health-West Hospital Map

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# About Mercy Health

## Leading through our Mission and values

As the largest nonprofit healthcare system in Ohio, Mercy Health has a mission to serve the entire community, especially the poor and underserved. With five hospitals, as well as more than 180 doctor's offices, clinics and care locations throughout Greater Cincinnati, we work to ensure that you have easy access to safe, effective, timely and cost-efficient care. We do everything we can to help you be well — mind, body and spirit.

### **Caring with expertise. Healing with compassion.**

With convenient locations serving in Hamilton, Butler, Clermont and Warren counties, as well as Northern Kentucky, Mercy Health is Cincinnati's leading partner in good health.

At the heart of our services are highly trained, compassionate doctors and nurses, who serve the tristate area at five award-winning hospitals. Our providers care for all stages of life, from maternity and pediatrics to senior care. And we've been doing it well for more than 160 years.

# Comprehensive care

for every neighborhood  
on the West Side



**MERCYHEALTH**

West Hospital

**Mercy Health believes in the West Side of Cincinnati.** That's why we've brought our world-class healthcare services to the heart of the West Side. Close to home for a thriving community of families, friends and neighbors, West Hospital is our commitment to helping the west be well, right here.

**DESIGNED WITH YOU IN MIND**

Mercy Health — West Hospital offers the latest developments in hospital design that have been proven to enhance the patient's experience during a hospital visit. Some of the design elements include:

- All private patient rooms with a private shower and toilet
- Family-centered care rooms with sleeper sofas, recliners, laptop tables and separate lighting
- Unobstructed views of the surrounding forest, beautiful sunrises and sunsets with an abundance of natural light
- A unique “green roof” with a prairie landscape for a serene view from patients’ rooms
- A labyrinth and a walking trail that winds through the hospital campus
- A Medical Office Building that provides easy access to multiple physician offices and a wide range of specialties

**OUR TEAM OF CLINICAL EXPERTS**

The Medical Staff of Mercy Health — West Hospital is comprised of some of the area's finest physicians and clinicians who are committed to providing our patients with advanced, expert care so they can live healthy and enjoyable lives. Our Mercy Health Physicians are also dedicated to continuous quality improvement. To ensure we're leading the way in best practice standards of care in our communities, many of our primary care offices have received certification by the National Committee for Quality Assurance (NCQA). This certification verifies that these offices have standard practices in place that include the patient as a partner in healthcare decision-making.

**HEART CARE**

- Cardiac catheterization labs, cardiac peripheral procedures, coronary artery bypass grafts
- Diagnostic imaging, defibrillator implants and replacements, pacemaker implants
- Heart valve repair and replacement, stress tests, surgical treatment of atrial fibrillation
- Rehabilitation and long-term support

**CANCER CARE**

- Histology, chemotherapy, radiation therapy, immunotherapy
- Access to bone marrow transplants, stem cell transplant, and clinical trials

**WOMEN'S CENTER**

- Minimally invasive gynecologic procedures
- Urogynecologic surgical and non-surgical treatments
- Genetic testing, stereotactic biopsy, and bone density screening (DEXA)
- Gender focused sports medicine, mammography, and breast MRI
- Gynecologic oncology, hormone therapy, ultrasound
- Comprehensive care for every stage of a woman's life
- Specializing in pelvic floor services
- Offering “life-changing” MonaLisa Touch laser treatments



## ORTHOPAEDIC CENTER

- Nationally Recognized program with orthopaedic surgeons who specialize in conditions and treatments for hips, knees, shoulders, hands, wrists, feet, sports medicine, back/spine
- Spine surgery, total knee replacement, total hip replacement, total shoulder replacement and other general orthopaedic surgery
- Chiropractic medicine, joint replacement classes, treatment of sprains and fractures
- Board-certified orthopaedic surgeons

## EMERGENCY DEPARTMENT

- Open 24/7/365
- Board certified emergency medicine physicians, ACLS and PALS certified staff
- Rapid Evaluation Unit (REU) for the treatment of minor illness and injury
- Spacious treatment areas, bedside registration, family-centered care and support



3300 Mercy Health Blvd  
Cincinnati, Ohio 45211

[mercy.com](http://mercy.com)

## MERCY HEALTH — WEST HOSPITAL BY THE NUMBERS

- 645,640 square feet on 65 acres
- 1,275 parking spaces
- 7 floors

## ROOMS

- 240 Total number of beds
- 20 Total operating rooms/catheterization rooms, 16 bed post anesthesia care unit and 27 private pre/post-surgery recovery beds
- 38 Emergency Department beds/rooms including 8 rapid evaluation
- 26 Diagnostic services rooms (imaging and lab)
- 6 spacious rooms for DEXA, mammography, ultrasound and stereotactic biopsy

## MEDICAL OFFICE BUILDING I 3301 MERCY HEALTH BLVD.

- 5 Floors
- Connected to the hospital at Levels 1 and 2
- Multiple primary care and specialist physicians

## MEDICAL OFFICE BUILDING II 3310 MERCY HEALTH BLVD.

- Cincinnati Eye Institute
- Endoscopy Center
- Wound Care Center
- Sleep Center
- Primacy care and specialist physician offices
- Outpatient surgery center

## DINING AND COMMUNITY CONFERENCE CENTER

- 250-seat auditorium
- 3 Conference rooms
- 256 seat cafeteria and 40 seat terrace

# Westside Leadership Directory

Updated 1/16/2025



\*Area Code 513 unless otherwise indicated.

Name	Department	Office	Joint Commission Page #	Cell
Asic, Jason	President, Mercy West Hospital	215-0201	403-6129	403-6129
Balwanz, Chad	Regional Director, Laboratory	215-0064	315-9345	315-9345
Beren, Bobbi	Senior Risk Manager		686-5074	812-453-9424
Bresnen, Billie	Nurse Manager, PCU & CMU	215-5370	312-0840	312-0840
Brown, Garrett	Director, Mission		606-369-0262	606-369-0262
Brown, Keri	RN Liason, Patient Advocate	215-0645		
OPEN	Director, Imaging Services	215-1741		
Butts, Marci	Manager, Environmental Services	215-0469	218-3059	218-3059
Clinical Administrator		215-4610		
Cole, Tracy	Manager, West Patient Access	215-1928	259-1900	259-1900
Craig, Karen	Supervisor, Transport	215-0175		
Dayton, Sarah	Infection Preventionist	215-0617	256-5354	256-5354
Davis, Renee	Manager, Case Management	215-0632	859-0338	859-0338
DiTullio, Teresa	Director, Quality	215-0641	382-1618	382-1618
Feagins, Dr. Stephen	Vice President of Medical Affairs, Mercy West Hospital	215-0310	937-408-8193	937-408-8193
Goodham, Annie	Manager, Harrison and Queen City EDs	389-5943	614-569-1707	614-569-1707
Gurr, Lisa	PT Supervisor - Queen City 389-5110 and West	215-9500 (MOB)		484-5643
Grayson, Christy	Employee Health	215-0275	253-9055	253-9055
Hanley, D'Ianilo	Manager, Sterile Processing	215-0597	405-3747	
Harnist, Keith	Manager, ICU/CVU, IP Wound Care	215-2355	544-5497	544-5497
Harper, Shiley	CFO, Mercy West Hospital	215-0202	205-0066	205-0066
Harris, Nick	Regional Director, Sleep Center	215-8105	238-3540	238-3540
Harris, Robin	Supervisor, Pathology	215-0086		
Heath, Marianne	Manager Laboratory Ops, Pathology, Microbiology & Phlebotomy/Processing	215-0087	379-1864	379-1864
Goodham, Annie	Manager, Harrison and Queen City EDs	389-5943	614-569-1707	614-569-1707
Jones, Steve	Emergency Preparedness	215-0213	616-2201	616-2201
Kahny, Rachael	Manager, Medical Staff Office	215-0309	386-4158	386-4158



\*Area Code 513 unless otherwise indicated.

Name	Department	Office	Joint Commission Page #	Cell
Nilles, Austin	Manager, Magnet Program and Professional Development	215-0685	535-8737	535-8737
Knox, Debra	Manager, Med/Surg	215-4355	314-6811	314-6811
Krombach, Carolyn	Director, Periop Services (start date 1/27/25)	215-1472	920-475-6763	920-475-6763
Long, Angie	CNO, Mercy West Hospital	215-0214	740-260-4199	740-260-4199
Lyon, Jordan	Manager, Security and Telecom	215-1907	937-733-3630	937-733-3630
McCullough, Doug	Director, Supply Chain	215-0418	614-620-0487	614-620-0487
Meiners, Lissa	Manager, Outpatient Rehabilitation Services		218-4217	218-4217
Metz, Debbie	Manager, Labor and Delivery	215-2056	207-0436	207-0436
Miller, J. Michael	Manager Rehabilitation Services (Therapy Services)	215-3068	520-2175	520-2175
Minella, Cyndi	Nurse Manager Pre/Post/PACU/ENDO/PAT	215-1474	519-9699	519-9699
Morgan, Mary	Interim Director, Periop Services	215-1472	954-609-2526	954-609-2526
Murray, Gina	Director, Cardiology & IP Service Lines	215-1508	382-7745	382-7745
Nickum, Antoinette	Nurse Manager, Periop Services	215-1471	289-1878	289-1878
Parker, Doug	Manager, Plant Operations	215-0520	859-661-0069	859-661-0069
Penning, Mark	Manager, Respiratory Care	215-2528	379-0229	379-0229
Pierce, Beth	Director, Emergency and Women's Health Services	215-1131	859-630-6595	859-630-6595
Rehage, Deb	Manager, Physician and Provider Relationships	215-0307	709-5154	709-5154
Rudd, Sherry	Nurse Manager, Inpatient Rehab, Float Pool and Telesitters	215-3065	300-1291	300-1291
Rupe, Julie	Nurse Manager, Ortho, IP Wound Care, OPIC	215-3355	263-0986	263-0986
Sillies, Ben	Manager, West ED	215-1132	560-4088	560-4088
Shah, Samir	Director, Pharmacy, OPIC	215-0830	248-202-0356	248-202-0356
Sims, Patrick	Director, Food and Nutrition Services	215-0250	814-969-0841	814-969-0841
Singler, Jamie	Manager, Endoscopy West, Eye Surgery and Wound Care	215-7966	919-2731	919-2731
Stephens, Jennifer	Manager, Cath Lab	215-1820	807-6324	807-6324
Wanninger, Alice	Director, Volunteer Services	215-0533	227-6484	227-6484
Weiler, Lindsey	Manager Laboratory Ops Core Lab, Harrison and Queen City, Phlebotomy/Processing	215-0093	720-4916	720-4916
Woodside, Chris	Director, Development	215-0315		319-1864

# Westside Leadership Directory

Updated 1/16/2025



\*Area Code 513 unless otherwise indicated.

Name	Department	Office	Joint Commission Page #	Cell
Valentine, Shala	Director, Human Resources West and Jewish	215-0282		
JOINT COMMISSION	Lori Meece		502-6842	
	Kim Obermeyer		484-1462	
	Barrie Anderson-Gwinn		808-0810	
Administration Support	Michelle Osborne		382-6096	

**Mercy Health-West Hospital  
Medical Staff Officers  
2024-2025**

Chief of Staff

Kristopher Durbin, MD

Chief-Elect

Houssam Marwany, MD

Past Chief and Treasurer

Abhijit Desai, MD

Department of Emergency Medicine Chair

Jeremy Liebman, MD

Department of Medicine Chair

Adam Kouns, MD

Department of Obstetrics and Gynecology Chair

Sarah Sabin, MD

Department of Surgery Chair

Michael Fiedler, MD

Member at Large-Medicine

Kevin Cronley, MD

Vidya Murukesan, MD

Adam Raskin, MD

Tahir Sajjad, MD

Member at Large-Surgery

Zachary Bear, MD

Anna Sobolewski, MD

## **Mercy Health-West Hospital**

### **Responsibilities of the Medical Staff**

To carry out these purposes, the Medical Staff assumes responsibility to:

- ✓ Utilize all available information from all Mercy resources in order to monitor and evaluate the quality of care and the clinical performance of its Members and other Practitioners with delineated Clinical Privileges;
- ✓ Perform the oversight activities of the organized Medical Staff;
- ✓ Communicate findings, conclusions, recommendations, and actions to improve performance;
- ✓ Coordinate care, treatment, and services with other Practitioners, hospital personnel, and the Board, as relevant to the care, treatment and services of an individual patient;
- ✓ Review findings of the assessment process that are relevant to an individual's performance. The organized Medical Staff is responsible for determining the use of this information in the ongoing evaluations of a practitioner's competence;
- ✓ Assess inpatient and hospital outpatient medical and health services using a utilization review program based upon specific determination of individual medical needs;
- ✓ Participate with Mercy in identifying and meeting community health care needs and in recommending appropriate institutional goals and implementing programs to meet those needs;
- ✓ Provide oversight in the process of analyzing and improving patient safety and satisfaction;
- ✓ Provide education to patients and families; and
- ✓ Cooperate with and assist the Hospital in maintaining accreditation

**Mercy Hospital - West**  
**Antibiogram - January 1, 2023 - December 31, 2023**

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## ***How to Access Various Mercy Health Information***

### **Mercy Health Policies and Procedures**

From any computer within the hospital, open the internet and the HUB will open as the home page.

Click on POLICIES.

### **Physician Directory**

On [www.mercy.com](http://www.mercy.com) you will find a searchable directory.

Medical Staff Governance Documents

<https://www.mercy.com/cincinnati/about-us/for-healthcare-professionals/medical-staff-services>

### **Virtual Library**

From any computer within the hospital, open the internet and the HUB will open as the home page.

Click on REGIONS, CINCINNATI, COMMUNITIES, VIRTUAL LIBRARY.

# Update to SafeCARE Reporting Platform

Released: 12/01/2023

Revision Date: 11/15/2023

Audience: All Epic Users

Market(s): BSMH

## Summary

The BSMH SafeCARE tool will be upgraded with a new software platform on 12/1/23. This new platform will provide more user-friendly functionality and more robust real time reporting. It will integrate our patient safety, workforce safety, nursing quality, peer review and care data into one system with insightful analytic capabilities.

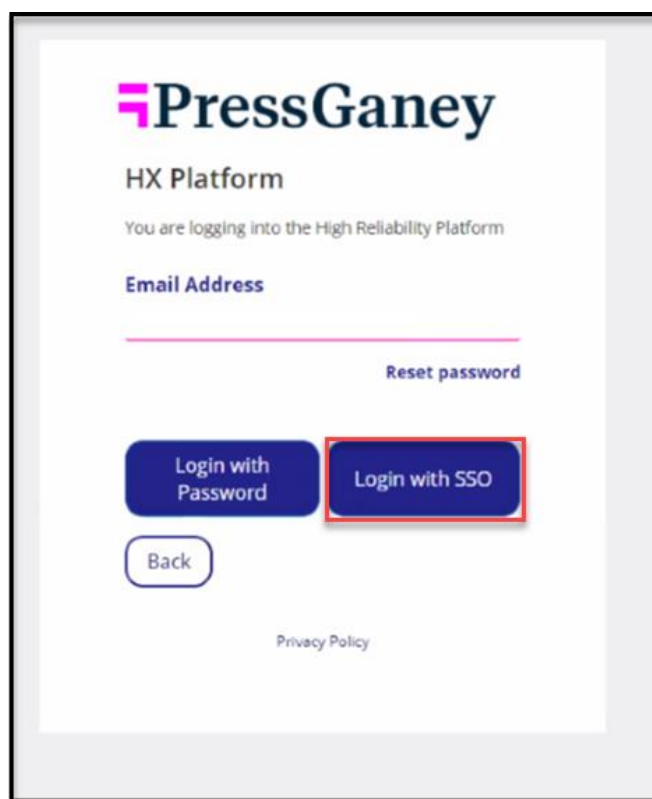
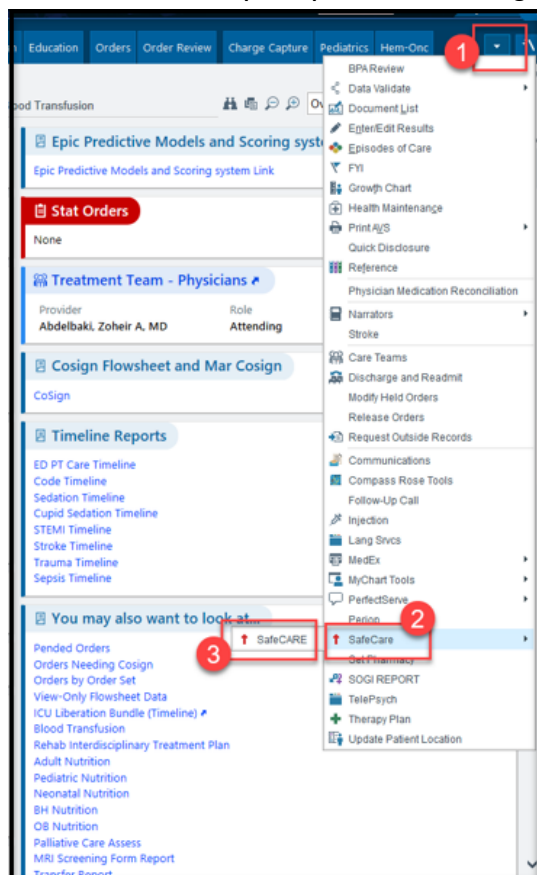
## How Do I Benefit?

The upgraded SafeCARE platform will allow for a more simplified user experience, seamlessly interfacing with EPIC all while continuing to provide real time patient and workforce safety incident monitoring and reporting. This is a cloud-based technology keeping BSMH at the forefront of industry-wide updates and changes.

## How Do I Access SafeCARE?

From the patient chart:

1. Click the down arrow to open More Activities.
2. Click on SafeCARE.
3. Click on SafeCARE
  - There will now be only one link where you will submit all patient safety and peer review options.
  - When prompted, click on Login with SSO



# Welcome to the upgraded platform of SafeCARE

## Instructions for event entry

1. Access SafeCARE as you normally would – either from the SafeCARE HUB, the windows start menu or from within EPIC (app orchard)
2. This is a single sign on application - if prompted enter your network credentials
3. Select one of the three green buttons – helper text is available
4. Click on the location you wish to enter for – market, facility, dept
5. You can click anonymous if you would like – feedback cannot be provided for anonymous events
6. Then click create – fill in mandatory fields. Those marked optional are optional all other fields are mandatory. If a mandatory field is missed this will be highlighted in **red** before submission can be completed
7. Do not copy and paste from the medical record, Do not copy and past from SafeCARE
8. Make sure to engage the patient lookup if you have not accessed SafeCARE from within EPIC
9. You an add images or electronic attachments as needed
10. Click submit to enter your event
11. If you have not submitted the event anonymously you will receive an email with a reference number for your submission

# Safety and Security

- Be Familiar with and follow departmental and facility safety policies.
- Report Safety issues/concerns
- Participate in safety programs such as computer based I-Learn modules, disaster, fire, Infant Abduction and evacuation drills.
- Complete SafeCARE reporting if:
  - Injured
  - Bloodborne pathogen exposure
  - Witness to injury

# Report Safety Issues

- Inform your manager
- Call the Safety Hotline: 682-SAFE
- Call the Bloodborne Pathogen Line: 1(855)343-5076
- To report any unsafe conditions please contact your sites Safety Officer:
  - ❖ **Mercy Anderson = 624-4698**
  - ❖ **Mercy Clermont = 732-8570**
  - ❖ **Mercy Fairfield = 870-7388**
  - ❖ **Mercy Jewish = 686-5130**
  - ❖ **Mercy Kings Mills = 637-9564**
  - ❖ **Mercy West = 215-0510**

# Emergency Codes

- Code Blue - Medical Emergency
- Code Violet- Violent/Combative Patient
- Code Yellow - Disaster
- Code Orange – Hazardous Material Spill/Release
- Code Black- Bomb/Bomb Threat
- Code Gray- Severe Weather
- Code Silver- Person with Weapon/Hostage situation
- Code Adam – Infant/Child Abduction
- Code Red - Fire

# Calling Emergency Codes

- Site specific Emergency #'s:
  - ❖ Mercy Anderson = 84456
  - ❖ Mercy Clermont = 88456
  - ❖ Mercy Fairfield = 67456
  - ❖ Mercy Jewish = 66#
  - ❖ Mercy Kings Mills = 79900
  - ❖ Mercy West = 51911
  - ❖ Mercy Harrison = 9911
  - ❖ Mercy Western Hills = 911
- Identify the type of code and your location
  - **Note:** Operators answer for more than one site
  - **Example:** Dial x84456 and state “Code [Blue](#) - Anderson Cafeteria”

# Code Violet- Aggressive/ Combative Patient

- Assistance is needed for everyone's safety
- Specially trained team members respond and only these people should intervene
- For non-patients, call 911, then call the Emergency # for your site and request Security

# Code Yellow- Disaster

- External

- Disaster in the community and we may receive numerous victims

- Internal

- Disasters within the facility such as large chemical spill, structure damage from earthquake or tornado

# Code Orange- Hazardous Material Spill/ Release

- Large chemical spill will require Security to control access to the area until the fire department arrives.
- The fire department has trained personnel to assist with some spills.

# Code Black- Bomb Threat

- Your role if you take the call
  - Locate your department's emergency preparedness manual
  - Review department-specific plans and functions
  - Participate in drills
  - Know location of the incident command center
  - Notify Security by calling your sites Emergency #
  - Keep the caller talking (why, where, what type of device?)
  - Listen for background noise
  - Note identifiers in the callers speech

# Code Gray- Severe Weather

- Code Gray is for Tornado or Severe weather warnings.
- Check your departments disaster binder for responsibilities during tornado watch/warnings.

# Code Silver- Persons with Weapon/Hostage Situation

- Notify operator by calling the emergency # for your site.
- Call 911 and give as much information as possible
- Take cover and lock down your unit if possible
- If safe to do so evacuate to a safer area

# Code Adam

- An infant or child is missing or known to be kidnapped
- Departments respond to assigned entrances, exits, and stairwells

# Code Red- Fire

- In Case of a Fire

## RACE

R = Rescue those in immediate danger

A = Activate the alarm (pull box or call your sites  
Emergency #)

C = Confine fire- Close doors

E = Extinguish the fire if possible

## PASS

P = Pull the pin

A = Aim at the base of the fire

S = Squeeze the handle

S = Sweep back and forth at base of the fire

# Utilities Management

- Locate your units utility systems contingency plans and become familiar with them
  - Includes electric, water, sewer, phone/communications, HVAC, and medical gases
- Power Loss: onsite generator provides back up power
  - Expect a 7-8 second delay in power transfer
  - Ensure all patient equipment is plugged into RED outlets
  - Unplug or turn off all unnecessary electric appliances or non-patient items

# Medical Gas

## **Medical Gas Shut Off Valves normal and / or emergency situations.**

### **A. Normal Operations:**

During normal operations maintenance staff in conjunction with the nurse manager/charge nurse/designee of the respective floors have the authorization to use the medical gas shut off valves.

### **B. Emergency Situations:**

The following personnel have the authorization to use medical gas shut off valves;

- Incident Commander (Clinical Administrator, CEO)
- Maintenance
- Nursing Staff
- Respiratory
- Fire Department

Nursing staff will assure that patients in need of med gases are relocated.

# Important Miscellaneous Information

- Zero tolerance policy for workplace violence
  - Includes threats, assaults, and domestic situations
  - Applicable to all employees, visitors, and patients
- Tobacco-Free Facility and Campus
  - No smoking or use of tobacco products anywhere on hospital property
  - Applicable to all employees, visitors, and patients
- All employees must complete iLearn modules annually to review Safety and the Environment of Care
  - Mandatory annual deadline: July 9

# Important Miscellaneous Information

- Interim Life Safety Measures (ILSM)
  - When construction, renovation, or repairs are in progress, part or all of a building maybe under ILSM status
  - Information will be posted in your department and communicated by your manager or safety officer

# Hazard Communication- MSDS

- Safety Data Sheet (SDS)
  - Information on chemical substances used in your immediate workplace
  - Familiarize yourself with the chemicals used in your department and what first aid is required
  - Safety Data Sheets are available online using MHPnet link to (MSDS On Line)
  - Everyone has the “Right to Understand” the products potential hazards

# Important Contacts

## On Duty Security:

- ❖ **Mercy Anderson = 632-9911 (89911)**
- ❖ **Mercy Clermont = 688-3911 (83911)**
- ❖ **Mercy Fairfield = 870-7000 (67079)**
- ❖ **Mercy Jewish = 686-5685 (65685)**
- ❖ **Mercy Kings Mills = 637-9900 (79900)**
- ❖ **Mercy West = 215-1900 (51900)**
- ❖ **Western Hills = 388-6897 cell**

## ID Badge Questions:

- ❖ **Mercy Anderson = 84582**
- ❖ **Mercy Clermont = 88571**
- ❖ **Mercy Fairfield = 67012**
- ❖ **Mercy Jewish = 65685**
- ❖ **Mercy Kings Mills = 79900**
- ❖ **Mercy West = 51900**

# Security

- Services Provided
  - Parking Enforcement
  - Escorts
  - Minor Auto Assists
  - Provide a Safe Working Environment

# Employees Responsibilities

- Park in the appropriate areas. Please be respectful of our patients and park as far away from the entrances as possible.
  - ❖ Mercy Anderson – Park in the employee parking garage
  - ❖ Mercy Clermont – Park in Lot # 6, Lot #1 closest to access road, Lot #3 last rows.
  - ❖ Mercy Fairfield – Park behind row E in the main lot, Behind row C in the MASC lot, or Employee lot by Dock.
  - ❖ Mercy Jewish - P-0 of garage (before 6:30 AM). South lot & Kenwood Mall.
  - ❖ Mercy Kings Mills - Parking is behind the Hospital across from the Kings Mills High School , or on the back side of the Professional Building.
  - ❖ Mercy West - Employee Lot on East side by I-74
- Report any suspicious activities
- Keep valuables under lock and key
- If uncomfortable going to your car and an odd time, call Security for an escort

## *Inpatient Training and Test Out Registration*

All credentialed providers are required to complete EHR Epic Training. Please register providers early in the application process for a class to be held **three days to two weeks prior to their anticipated rotation start date. Providers should not be scheduled to a training session if they are working or on call.** Please read the registration instructions below carefully and register for either an Epic Training or Test Out based on your Epic experience or specialty.

- All trainings are held virtually over Zoom.
- Providers will need to join the zoom training from a laptop or desktop computer, and not from a phone or tablet.
- Registration closes two business days prior to the class time.

Epic Training classes are required to those who are not Epic proficient or have not actively used Epic within the last six months at either a BSMH Hospital or other outside healthcare organization. **Click on the blue hyperlink below to register for training based on specialty.**

Epic Trainings
Inpatient Provider Training: <a href="https://www.signupgenius.com/go/409094bada72da2fa7-2022">https://www.signupgenius.com/go/409094bada72da2fa7-2022</a>
Emergency Provider Training: <a href="https://www.signupgenius.com/go/409094bada72da2fa7-20223">https://www.signupgenius.com/go/409094bada72da2fa7-20223</a>
Obstetrics Provider Training: <a href="https://www.signupgenius.com/go/409094bada72da2fa7-20222">https://www.signupgenius.com/go/409094bada72da2fa7-20222</a>
Oncology Provider Training: <a href="https://www.signupgenius.com/go/409094bada72da2fa7-202213">https://www.signupgenius.com/go/409094bada72da2fa7-202213</a>
Transplant Coordinator Training: <a href="https://www.signupgenius.com/go/409094bada72da2fa7-transplant">https://www.signupgenius.com/go/409094bada72da2fa7-transplant</a>

Those who are Epic proficient are qualified to test out of Epic Training. Qualifications include actively using Epic within the role of a provider/advanced practitioner within the last six months, have been trained on the Epic system at another healthcare organization, have a high-level understanding and proficient in Epic application workflow. **Click on the blue hyperlink below to register for a Test Out Session.**

Test Out Sessions
Inpatient, Obstetrics, Emergency, Oncology, or Interventional Radiology <a href="https://www.signupgenius.com/go/409094bada72da2fa7-20221">https://www.signupgenius.com/go/409094bada72da2fa7-20221</a>

1. Click on the appropriate weblink above to register for a training or test out based on provider experience
2. You will see column headers displaying information about the course:
  - a. Date Column – Displays dates of training offerings
  - b. Location – All training sessions are held virtually over zoom
  - c. Available Slot – Displays number of seats available for registration
3. Select the **Sign-Up** button to right of the course offerings to register for a training session
4. Select the **Submit and Sign Up** button at the bottom of the screen to continue enrollment.

2022 New Hire Provider Training

Inpatient Provider Training


Provider Test-outs

Obstetrics Provider Training

Emergency Provider Training

Inpatient Thrive Se

>



Inpatient Provider Training

## 2022 Provider New Hire Training

This serves as a training request form for Inpatient Physicians and Inpatient Advanced Practice Providers in all Bon Secours Mercy Health Hospitals. Note: One off training will not be offered for your site. Please work with your new hire provider's schedule to ensure training is properly scheduled.

This course is not available for anesthesiologists, obstetricians and ED providers.

Created by: Carrie Hasselbeck ✕

Date (mm/dd/yyyy EST)	Location	Available Slot	
01/05/2022 (Wed. 9:00am - 3:00pm)	Zoom	Training (6)	Sign Up <input type="checkbox"/>
01/07/2022 (Fri. 9:00am - 3:00pm)	Zoom	Training (6)	Sign Up <input type="checkbox"/>
01/12/2022 (Wed. 9:00am - 3:00pm)	Zoom	Training (6)	Sign Up <input type="checkbox"/>
01/14/2022 (Fri. 9:00am - 3:00pm)	Zoom	Training (6)	Sign Up <input type="checkbox"/>
01/19/2022 (Wed. 9:00am - 3:00pm)	Zoom	Training (6)	Sign Up <input type="checkbox"/>

Submit and Sign Up

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- You will be redirected to the next screen entitled Sign Me Up which will display the training date and time for the session you have selected. Please complete all required fields on the sign-up registration.
- Once all required questions are completed, select **Sign Up Now** at the bottom.

Back to 2022 Provider New Hire Training

## Sign Me Up

Sign me up for:

Available Slot	Date (mm/dd/yyyy - EST)	Start Date	Quantity
Training	Fri., 01/07/2022 9:00am - 3:00pm	<input type="text"/>	1 <input type="text"/>

Name

First
  Last

Email

Already have a SignUpGenius account? [Login](#)

Phone

Mobile

Employed, Non Employed, or Affiliate  
 Select

Specialty

Provider Group  
 Name of physician group you will be working with (Ex. Sound Hospitalist)

Model after  
 Name of another provider you will be working with who can be used as an example to customize note templates and orders from.

Primary Hospital(s)

<input type="checkbox"/> Allen Hospital	<input type="checkbox"/> Anderson Hospital	<input type="checkbox"/> Clermont Hospital
<input type="checkbox"/> Defiance Hospital	<input type="checkbox"/> Fairfield Hospital	<input type="checkbox"/> Lorain Hospital
<input type="checkbox"/> Lourdes Hospital	<input type="checkbox"/> Marcum & Wallace Hospital	<input type="checkbox"/> Perrysburg Hospital
<input type="checkbox"/> Springfield Regional Medical Center	<input type="checkbox"/> St. Anne Hospital	<input type="checkbox"/> St. Charles Hospital
<input type="checkbox"/> St. Elizabeth Boardman Hospital	<input type="checkbox"/> St. Elizabeth Youngstown Hospital	<input type="checkbox"/> St. Joseph Warren Hospital
<input type="checkbox"/> St. Rita's Hospital	<input type="checkbox"/> St. Vincent Hospital	<input type="checkbox"/> The Jewish Hospital
<input type="checkbox"/> Tiffin Hospital	<input type="checkbox"/> Urbana Hospital	<input type="checkbox"/> West Hospital
<input type="checkbox"/> Willard Hospital		

By signing up, you agree to the SignUpGenius [Terms of Service](#) and [Privacy Policy](#).

Sign Up Now Cancel

7. Provider will receive a confirmation email to the email address that was provided on the registration
8. One to three days prior to the scheduled training or test out session, the provider will receive a zoom invite and class information from the designated Site Specialist training the course.

## Inpatient Thrive Sessions

**2 Hours of CME credit will be given for attendance. Post class evaluation is required for CME credit**

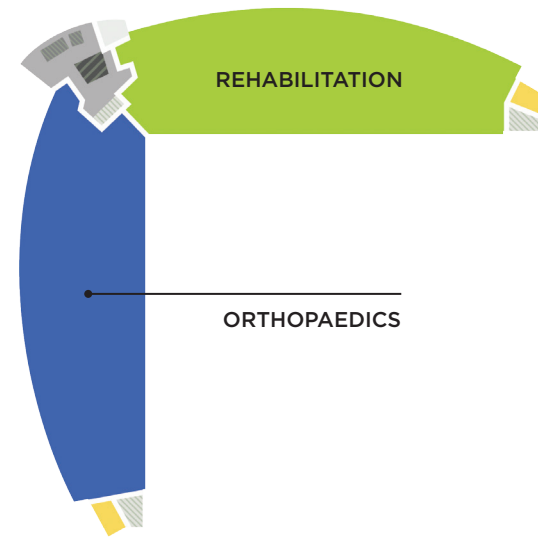
- Session 1 – Personalization and Chart Review
- Session 2 – Notes and the In Basket
- Session 3 – Orders and the Problem List

<b>Class Details</b>	<ul style="list-style-type: none"> <li>• <b>Pre-Registration is required:</b> <ul style="list-style-type: none"> <li><input type="checkbox"/> A zoom meeting invite will be sent to the providers email from a CarePATH Site Specialist the week before the scheduled session</li> <li><input type="checkbox"/> Zoom classes will begin promptly at 8am or 4pm</li> </ul> </li> </ul>
<b>Logistics</b>	<ul style="list-style-type: none"> <li>• Offered virtually via Zoom Meeting</li> <li>• Class sizes are first come/first served and are limited to 5 providers per session to allow for personalized attention</li> <li>• Led by CarePATH Site Specialists</li> </ul>
<b>Learner Objectives</b>	<ul style="list-style-type: none"> <li>• Create an increased understanding of the CarePATH system for clinicians.</li> <li>• Identify areas to optimize CarePATH in the following five areas: chart review, in-basket, chart navigation, notes, and orders.</li> </ul>

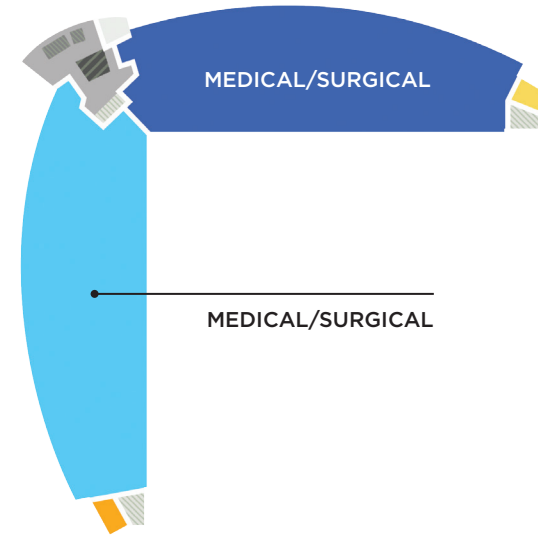
Click the link to schedule: <https://www.signupgenius.com/go/409094bada72da2fa7-20224> (Follow the same instructions above to register for a thrive course). Providers will continue to receive a confirmation email to the email address that was provided on the registration. One to three days prior to the thrive session, a zoom meeting invite will be sent out with class information from the designated Site Specialist training the course.

If you need assistance with using EHR in the future, please call your Epic Support Line to reach a Site Specialist: 1-855-214-3027 or email [BSMHPProviderTraining@mercy.com](mailto:BSMHPProviderTraining@mercy.com) for training correspondence.

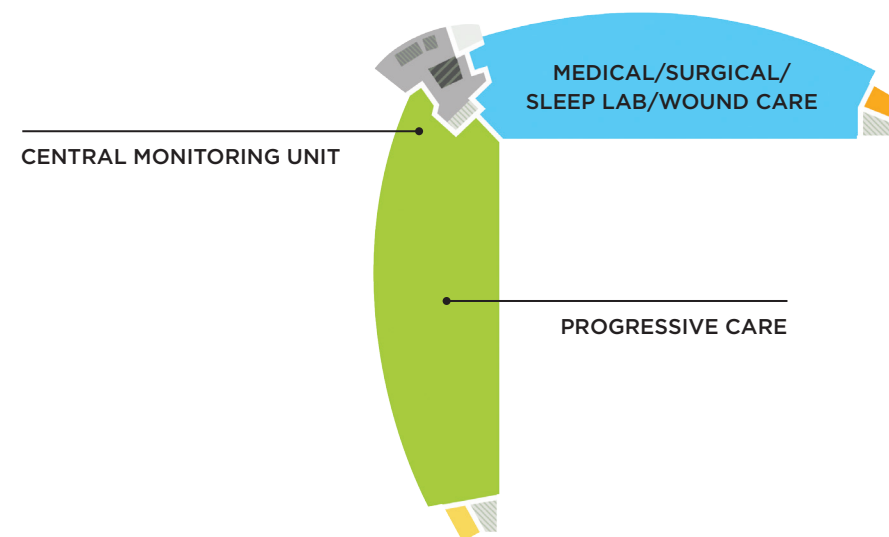
## Level 3



## Level 4



## Level 5



# Welcome!



3300 Mercy Health Blvd.  
Cincinnati, OH 45211

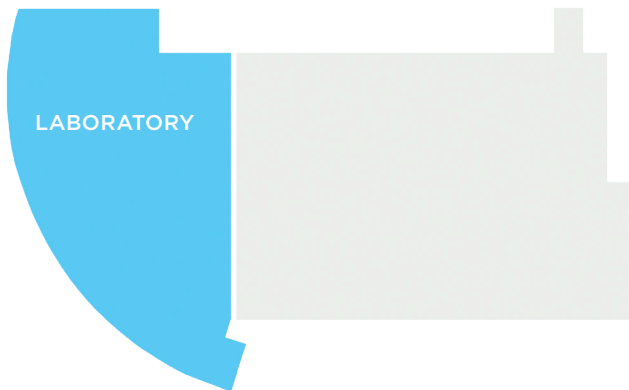
A Catholic healthcare ministry serving Ohio and Kentucky

[mercy.com](http://mercy.com)

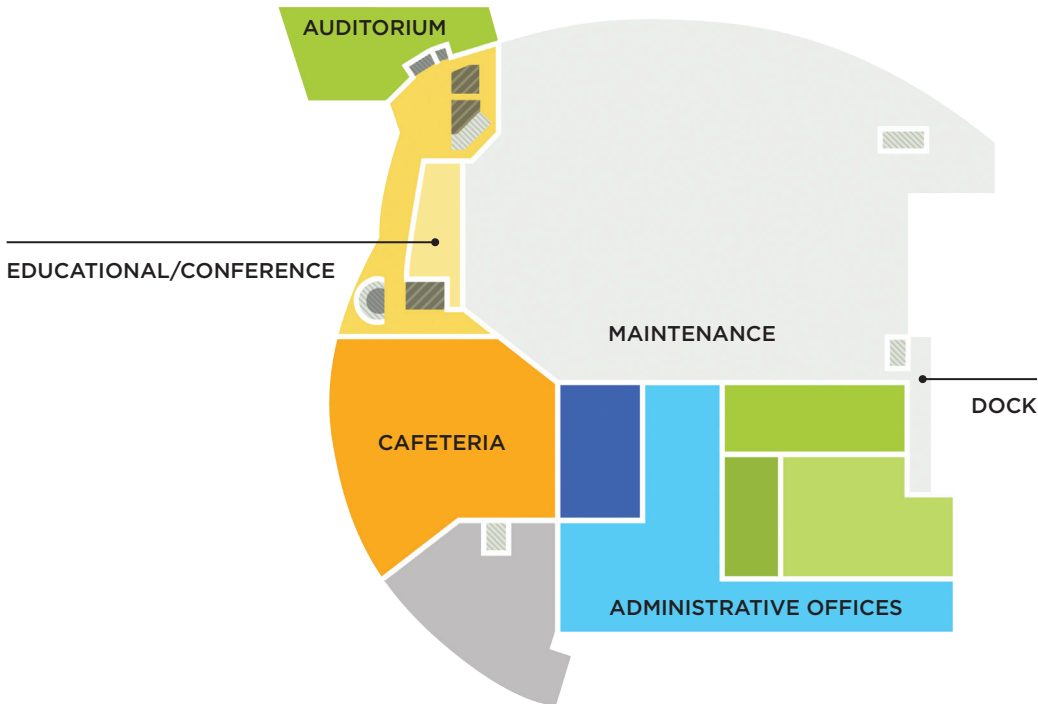


# Your building guide to Mercy Health — West Hospital

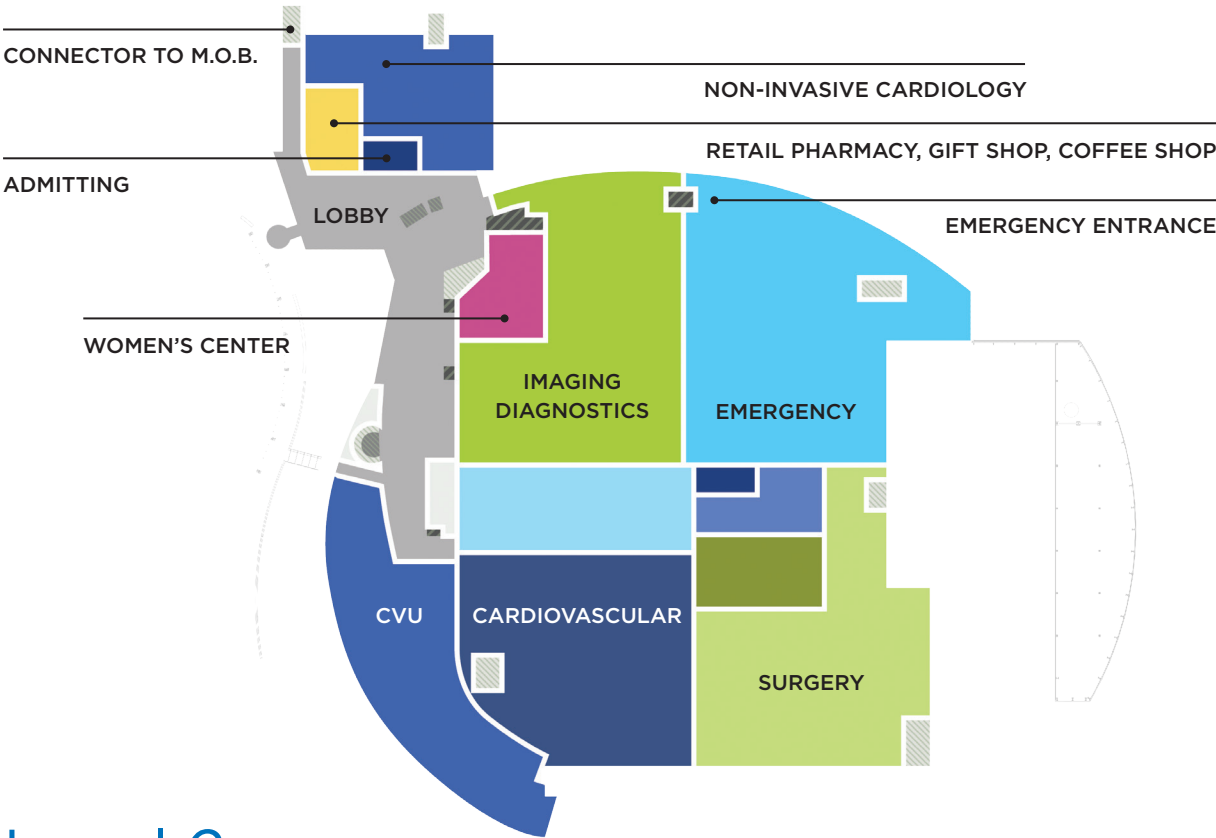
## Level P



## Level T



## Level 1



## Level 2

