



Patient Name _____

DOB: _____

Physician Office Consent for Treatment, Payment, and Health Care Operations

This consent cannot be modified. Any handwritten changes to the form shall not be legally binding or enforceable.

I. Consent to Medical Care & Treatment

1. I am seeking medical care and treatment at Mercy Health. I consent to the rendering of such medical care and treatment as is deemed necessary by my provider, other members of the medical staff and by Mercy Health and its employees. I also understand that there are risks of injury from medical care and treatment of my medical condition.

II. Notice of Legal Relationship between Physician Office & Independent Medical Practitioners

1. I understand and acknowledge that Mercy Health facilities allow providers who are not employed, directed, or controlled by Mercy Health to practice at Mercy Health facilities and that these providers may render professional services to me while I am in a Mercy Health facility. Mercy Health is not responsible for the acts or omissions of any independent contractor.
2. For combined services, you may receive multiple bills – some services may include facility charges as well as professional fee billing. I understand that the level of insurance benefits payable for treatment by my provider(s) may be different from the level of insurance benefits payable for treatment by the hospital.

III. Responsibility for Payment

1. I agree to accept full responsibility for payment of all charges related to my care. I understand that a list of common charges is available to me upon request.
2. I understand that I am responsible for any amounts not paid by my health insurance or any other insurance plan or policy, including but not limited to, any deductibles, copays, and coinsurance amounts provided under any coverage source, and charges for which there is no coverage source.
3. If I choose to pay for certain services out of pocket and exercise my right to limit disclosure of my medical information to my health insurance plan regarding those services, I understand that a separate financial arrangement will be put into place regarding the self-pay services and Section IV below will not apply.

IV. Financial Agreements / Assignment of Benefits / Authorized Representative / Agent

1. I assign to Mercy Health all rights to benefits, insurance payments, insurance reimbursements, or other payments or judgments to which I may be entitled for services provided to me at Mercy Health facilities. I authorize Mercy Health to bill my insurance and assign the payment of these benefits directly to Mercy Health.
2. I authorize, designate and convey to Mercy Health, as my authorized agent and representative to the fullest extent permissible under law, under any applicable insurance policy, group health plan, employee benefits plan, health insurance plan with the power to: (i) act on my behalf with respect to all matters related to all of my rights, benefits, privileges, protections, claims, causes of action, interests or recovery arising out of any coverage source, including but not limited to the ability to request reconsideration and/or appeal payment decisions made by the plan, or utilization review entity for coverage or grievance review; and (ii) the right and ability to act on my behalf to pursue such claim, claims, causes of action, interests or recovery with respect to the plan (including, but not limited to, the right to act on my behalf with respect to a plan governed by the provisions of ERISA as provided in 29 C.F.R. §2560.503-1(b)(4)) with respect to any healthcare expense incurred as a result of the services I received from Mercy Health. This includes, without limitation, the authority and right to: file medical claims, appeals, and grievances



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with the plan; request verification of coverage or pre-certification or authorization; file pre-service and post-service claims; request any and all information and documents under which the plan is established or operated; request any and all policies, procedures and guidelines and protocols considered by the plan in connection with the benefit claim determination; and to institute any litigation and/or complaints against the plan naming me as the plaintiff in such litigation if necessary. I understand I can revoke this authorization in writing at any time.

- I authorize Mercy Health to release my medical information (including medical information in my Mercy Health record relating to services provided to me by third parties) or other information, if required to obtain payment from my insurance or other payer and their agents to process payments, or to government agencies or their designees for review of the care provided to me, in accordance with applicable law.
- Your treating provider may order services or items that require upfront approval from your insurance company before you receive the services or items. I agree to cooperate, aid and assist Mercy Health in obtaining all possible insurance benefits for such services or items (for example: completing an application for insurance, providing timely information as requested).
- If I make an application for Financial Assistance according to Mercy Health internal policies, Mercy Health is permitted to provide information as necessary to determine whether I am eligible for Financial Assistance.

V. Medicare, Medicaid & Other Insurance Certification

- I certify that the information given by me in applying for payment under the Medicare Program of Title XVIII of the Social Security Act or Medicaid Program is correct. I authorize any holder of medical or other information about me to release to the Center for Medicare and Medicaid Services or its intermediaries/carriers or any commercial insurance carriers any information needed for this or a related Medicare or Medicaid claim. I request that payment of authorized benefits be made on my behalf.

VI. Communication to Patients

- I consent to receive communications related to my current and/or prospective medical care at the following telephone number(s) and/or email address: () - () (home phone #) / () - () (mobile phone #) / () (email). These communications (a) may use live or artificial/prerecorded voices, automatic telephone dialing systems, text messages, or other computer-aided technologies and (b) may come from Mercy Health, its affiliates, clinical providers, physicians, business associates, billing/collection services or third parties acting on Mercy Health's behalf. Message and data rates may apply. I may revoke this consent at any time and my consent is not required to receive medical care.

I consent [initials: ____] I do not consent [initials: ____]

- I consent to receive communications about my account and/or general communications regarding Mercy Health services, promotions, activities, and programs at the following telephone number(s) and/or email address: () - () (home phone #) / () - () (mobile phone #) / () (email). These communications (a) may use live or artificial/prerecorded voices, automatic telephone dialing systems, text messages, or other computer-aided technologies and (b) may come from Mercy Health, its affiliates, clinical providers, physicians, business associates, billing/collection services or third parties acting on Mercy Health's behalf. Message and data rates may apply. I may revoke this consent at any time and my consent is not required to receive medical care.

I consent [initials: ____] I do not consent [initials: ____]



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VII. Patient Agreement

I have read this Consent for Treatment, Payment and Health Care Operations form or have had it read to me, and it has been explained to my satisfaction.

By signing this document, I confirm that I accept the terms of this document, and confirm that any questions have been asked and answered. I further certify that I am the patient or his/her duly authorized representative, and that I am signing voluntarily.

Print: _____ Relationship: _____ Initials: _____ Date/Time: _____
Patient or Legal Guardian or Patient Representative

Signature: _____ Relationship: _____ Initials: _____ Date/Time: _____
Patient or Legal Guardian or Patient Representative

Print: _____ Date: _____
Witness

Signature: _____ Date: _____
Witness

Legal Guardian signed because: Patient is a minor A Guardianship has been established

Patient is unable to sign because: _____