

First Name \_\_\_\_\_ MI \_\_\_\_\_ Last Name \_\_\_\_\_ Date of Birth \_\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Home Phone (\_\_\_\_) \_\_\_\_\_ Cell Phone (\_\_\_\_) \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_

SS# \_\_\_\_\_ - \_\_\_\_\_ - \_\_\_\_\_ Sex: **M** **F** Email Address: \_\_\_\_\_

Ethnicity:  Hispanic  Non-Hispanic  Unknown

Race:  American Indian and Alaska Native  Bi-Racial  Middle Eastern  Hawaiian/Pacific Islander  
 Black or African American  White/Caucasian  Other  Unknown

Employed: **Y / N** **PT / FT** Employer: \_\_\_\_\_ Address: \_\_\_\_\_

Marital Status: **M S D W Sep SO** Spouse Name \_\_\_\_\_ Spouse DOB \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

**Advance Directives:** Do you have a Living Will?  Yes  No Preferred Language \_\_\_\_\_

**Emergency Contact:** Name \_\_\_\_\_ Relationship \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

If the Patient is **NOT** the Subscriber (person who carries insurance) please provide additional information requested below:

**Primary Insurance:** \_\_\_\_\_ Subscriber Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

DOB: \_\_\_\_\_ Employed: **Y / N** **PT / FT** Subscriber Name of Employer: \_\_\_\_\_

**Secondary Insurance:** \_\_\_\_\_ Subscriber Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

DOB: \_\_\_\_\_ Employed: **Y / N** **PT / FT** Subscriber Name of Employer: \_\_\_\_\_

*\*If you have MEDICARE, please also complete the questions on the bottom of this form\**

**Primary Care Physician:** \_\_\_\_\_ Address: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

**Referring Physician:** (if applicable) \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

**If you have Medicare, please answer the following questions:**

- |   |     |    |
|---|-----|----|
| 1. Are you receiving Black Lung benefits?                                   | Yes | No |
| 2. Are the services to be paid by a government research program?            | Yes | No |
| 3. Are you entitled to benefits through the Department of Veterans Affairs? | Yes | No |
| 4. Was the illness/injury due to a work-related accident/condition?         | Yes | No |
| 5. Are you entitled to Medicare based on Age?                               | Yes | No |
| 6. Are you entitled to Medicare based on Disability?                        | Yes | No |
| 7. Are you entitled to Medicare based on End Stage Renal Disease (ESRD)?    | Yes | No |

**NOTICE:** I attest that the above information is correct to the best of my knowledge. I authorize the release of any medical or other information necessary to process the claim. I also request payment of insurance benefits either to myself or to the party who accept assignment. I authorize payment of insurance benefits to the physician or supplier for all services rendered. I also understand and agree that regardless of my insurance status, I am ultimately responsible for the balance of my account for any professional services rendered or fees associated with my care. I also agree that I am responsible for any collection fees should my account be turned over to a collection agency.

\_\_\_\_\_  
Signature of Person Responsible

\_\_\_\_\_  
Date

## NEW PATIENT QUESTIONNAIRE

NOTE: This is a confidential record of your medical history. Information contained here will not be released without your written consent. Please give this completed form to your physician at the time of your visit.

Date: \_\_\_\_\_ Name: \_\_\_\_\_ D.O.B.: \_\_\_\_\_

Address: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Occupation is/was: \_\_\_\_\_

Reason for your visit today: \_\_\_\_\_

**Have you ever had any or the following?**

	YES	NO		YES	NO
High Blood Pressure (Hypertension)			Back or joint problems (arthritis)		
Heart Disease/Stroke			Depression or severe anxiety		
Diabetes			Cancer		
Stomach or colon problems			Liver problems (hepatitis/jaundice)		
Lung problems			Thyroid problems		
Visual Impairment			Hearing problems		

**List other past medical problems and dates?      List surgical procedures and year:**


**Current medications (including over-the-counter)**

Name of medication	Dose	per/day	Name of medication	Dose	per/day

**Do you have any drug allergies? YES NO** If YES, please list below:

Name of medication	Describe reaction

Pharmacy: \_\_\_\_\_ Location: \_\_\_\_\_ Phone: \_\_\_\_\_

**Please list other physicians you have seen in the last 12 months and for what reason:**

Physician Name	Reason:

List other members of your household:

Do you smoke? (circle one) yes no If yes, # of packs per day Date quit:

Do you use chewing tobacco or snuff? (circle one) yes no If yes, frequency Date quit:

Do you drink alcohol? (circle one) yes no If yes, drinks per day Date quit:

Do you drink caffeinated beverages? (circle one) yes no If yes, cups per day Date quit:

Have you ever had a problem with drugs? (circle one) yes no

Are you sexually active? (circle one) yes no If yes, what type of birth control do you use?

Do exercise regularly? (circle one) yes no If yes, how many times per week?

**Has an immediate blood relative had any of the following?**

	YES	NO	Relation	YES	NO	Relation
Cancer						Heart Disease
Diabetes						Other:
Hypertension						Other:

**PLEASE TURN OVER AND COMPLETE MEDICAL HISTORY**

In the **PAST 12 MONTHS** have you had any of the following symptoms?

	YES	NO		YES	NO
Frequent headaches			Abdominal pain		
Fainting or passing out			Frequent constipation		
Sudden loss of vision, strength or inability to speak			Frequent diarrhea		
Hearing loss or ringing in ear(s)			Rectal bleeding/black stools		
Hoarseness for more than 2-4 weeks			Blood in urine		
Nosebleeds			Urinating more than twice per night		
Coughing for more than 2-4 weeks			Pain in joints or bones		
Coughing up blood			Unusual bruising or bleeding		
Shortness of breath or wheezing			Seizures, convulsions		
Swelling of feet or ankles			Change in wart, mole or skin growth		
Chest pain, chest pressure or heaviness			Difficulty sleeping		
Irregular heartbeat or sudden fast heartbeat			Tearfulness		
Difficulty swallowing or food "sticking"			Difficulty concentrating		
Frequent heartburn or indigestion?			Weight loss more than 5-10 pounds		

Other symptoms: \_\_\_\_\_

**Date of last rectal exam?** \_\_\_\_\_

**Have you ever had a blood transfusion?**     YES     NO

**Do you have a Living Will?**                     YES     NO

<b>Immunizations:</b>			
	Last date vaccine received		Last date vaccine received
Tetanus		Hepatitis	
Pneumonia		Flu	
Measles, Mumps, Rubella			

**For Women Only**

Date of last pap: \_\_\_\_\_ Where was this performed? \_\_\_\_\_

Date of last mammogram: \_\_\_\_\_ Where was this performed? \_\_\_\_\_

Number of pregnancies: \_\_\_\_\_ Number of deliveries \_\_\_\_\_

Date of last menstrual period: \_\_\_\_\_ Date of onset of menopause: \_\_\_\_\_

Do you do breast self-exams?                     YES     NO

Do you have irregular menstrual bleeding?     YES     NO

Do you have menstrual bleeding after menopause?     YES     NO

Do you have breast lumps/discharge from nipple(s)?  YES  NO

Have you been a victim of abuse?                     YES     NO

Do you feel safe at home?                             YES     NO

Patient Name \_\_\_\_\_

DOB: \_\_\_\_\_

## Physician Office Consent for Treatment, Payment, and Health Care Operations

This consent cannot be modified. Any handwritten changes to the form shall not be legally binding or enforceable.

### I. Consent to Medical Care & Treatment

1. I am seeking medical care and treatment at Mercy Health. I consent to the rendering of such medical care and treatment as is deemed necessary by my provider, other members of the medical staff and by Mercy Health and its employees. I also understand that there are risks of injury from medical care and treatment of my medical condition.

### II. Notice of Legal Relationship between Physician Office & Independent Medical Practitioners

1. I understand and acknowledge that Mercy Health facilities allow providers who are not employed, directed, or controlled by Mercy Health to practice at Mercy Health facilities and that these providers may render professional services to me while I am in a Mercy Health facility. Mercy Health is not responsible for the acts or omissions of any independent contractor.
2. For combined services, you may receive multiple bills – some services may include facility charges as well as professional fee billing. I understand that the level of insurance benefits payable for treatment by my provider(s) may be different from the level of insurance benefits payable for treatment by the hospital.

### III. Responsibility for Payment

1. I agree to accept full responsibility for payment of all charges related to my care. I understand that a list of common charges is available to me upon request.
2. I understand that I am responsible for any amounts not paid by my health insurance or any other insurance plan or policy, including but not limited to, any deductibles, copays, and coinsurance amounts provided under any coverage source, and charges for which there is no coverage source.
3. If I choose to pay for certain services out of pocket and exercise my right to limit disclosure of my medical information to my health insurance plan regarding those services, I understand that a separate financial arrangement will be put into place regarding the self-pay services and Section IV below will not apply.

### IV. Financial Agreements / Assignment of Benefits / Authorized Representative / Agent

1. I assign to Mercy Health all rights to benefits, insurance payments, insurance reimbursements, or other payments or judgments to which I may be entitled for services provided to me at Mercy Health facilities. I authorize Mercy Health to bill my insurance and assign the payment of these benefits directly to Mercy Health.
2. I authorize, designate and convey to Mercy Health, as my authorized agent and representative to the fullest extent permissible under law, under any applicable insurance policy, group health plan, employee benefits plan, health insurance plan with the power to: (i) act on my behalf with respect to all matters related to all of my rights, benefits, privileges, protections, claims, causes of action, interests or recovery arising out of any coverage source, including but not limited to the ability to request reconsideration and/or appeal payment decisions made by the plan, or utilization review entity for coverage or grievance review; and (ii) the right and ability to act on my behalf to pursue such claim, claims, causes of action, interests or recovery with respect to the plan (including, but not limited to, the right to act on my behalf with respect to a plan governed by the provisions of ERISA as provided in 29 C.F.R. §2560.503-1(b)(4)) with respect to any healthcare expense incurred as a result of the services I received from Mercy Health. This includes, without limitation, the authority and right to: file medical claims, appeals, and grievances

Patient Name _____
DOB: _____

- with the plan; request verification of coverage or pre-certification or authorization; file pre-service and post-service claims; request any and all information and documents under which the plan is established or operated; request any and all policies, procedures and guidelines and protocols considered by the plan in connection with the benefit claim determination; and to institute any litigation and/or complaints against the plan naming me as the plaintiff in such litigation if necessary. I understand I can revoke this authorization in writing at any time.
- I authorize Mercy Health to release my medical information (including medical information in my Mercy Health record relating to services provided to me by third parties) or other information, if required to obtain payment from my insurance or other payer and their agents to process payments, or to government agencies or their designees for review of the care provided to me, in accordance with applicable law.
  - Your treating provider may order services or items that require upfront approval from your insurance company before you receive the services or items. I agree to cooperate, aid and assist Mercy Health in obtaining all possible insurance benefits for such services or items (for example: completing an application for insurance, providing timely information as requested).
  - If I make an application for Financial Assistance according to Mercy Health internal policies, Mercy Health is permitted to provide information as necessary to determine whether I am eligible for Financial Assistance.

**V. Medicare, Medicaid & Other Insurance Certification**

- I certify that the information given by me in applying for payment under the Medicare Program of Title XVIII of the Social Security Act or Medicaid Program is correct. I authorize any holder of medical or other information about me to release to the Center for Medicare and Medicaid Services or its intermediaries/carriers or any commercial insurance carriers any information needed for this or a related Medicare or Medicaid claim. I request that payment of authorized benefits be made on my behalf.

**VI. Communication to Patients**

- I consent to receive communications related to my current and/or prospective medical care at the following telephone number(s) and/or email address: ( ) - (home phone #) / ( ) - (mobile phone #) / (email). These communications (a) may use live or artificial/prerecorded voices, automatic telephone dialing systems, text messages, or other computer-aided technologies and (b) may come from Mercy Health, its affiliates, clinical providers, physicians, business associates, billing/collection services or third parties acting on Mercy Health’s behalf. Message and data rates may apply. I may revoke this consent at any time and my consent is not required to receive medical care.

I consent [initials: \_\_\_\_ ]                      I do not consent [initials: \_\_\_\_ ]

- I consent to receive communications about my account and/or general communications regarding Mercy Health services, promotions, activities, and programs at the following telephone number(s) and/or email address: ( ) - (home phone #) / ( ) - (mobile phone #) / (email). These communications (a) may use live or artificial/prerecorded voices, automatic telephone dialing systems, text messages, or other computer-aided technologies and (b) may come from Mercy Health, its affiliates, clinical providers, physicians, business associates, billing/collection services or third parties acting on Mercy Health’s behalf. Message and data rates may apply. I may revoke this consent at any time and my consent is not required to receive medical care.

I consent [initials: \_\_\_\_ ]                      I do not consent [initials: \_\_\_\_ ]

Patient Name	_____
DOB:	_____

**VII. Patient Agreement**

I have read this Consent for Treatment, Payment and Health Care Operations form or have had it read to me, and it has been explained to my satisfaction.

**By signing this document, I confirm that I accept the terms of this document, and confirm that any questions have been asked and answered. I further certify that I am the patient or his/her duly authorized representative, and that I am signing voluntarily.**

Print: \_\_\_\_\_ Relationship: \_\_\_\_\_ Initials: \_\_\_\_\_ Date/Time: \_\_\_\_\_  
Patient or Legal Guardian or Patient Representative

Signature: \_\_\_\_\_ Relationship: \_\_\_\_\_ Initials: \_\_\_\_\_ Date/Time: \_\_\_\_\_  
Patient or Legal Guardian or Patient Representative

Print: \_\_\_\_\_ Date: \_\_\_\_\_  
Witness

Signature: \_\_\_\_\_ Date: \_\_\_\_\_  
Witness

Legal Guardian signed because:  Patient is a minor  A Guardianship has been established

Patient is unable to sign because: \_\_\_\_\_

Patient	_____
DOB	_____

## Communication Release of Information

The Privacy Rule generally requires healthcare providers to take reasonable steps to minimize the Protected Health Information (PHI) requests, usage and disclosure for only what is required to meet the intended need. These provisions do not apply to uses or disclosures made pursuant to an authorization request by the individual.

**NOTE: Uses and disclosures for reasons other than treatment, payment, or operations may be permitted without prior consent in a medical emergency.**

DO NOT PROVIDE health information (regarding blood work, appointments, and test results) to anyone but me.

I give permission to receive my health information regarding normal test results in a voice mail message.

Authorized Representatives
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I give permission for the following people to receive the following PHI elements as specified below.

Name \_\_\_\_\_ Relationship \_\_\_\_\_ DOB \_\_\_\_\_

Contact Telephone # \_\_\_\_\_

Appointments  Billing  Test Results  Discuss my condition and treatment

Name \_\_\_\_\_ Relationship \_\_\_\_\_ DOB \_\_\_\_\_

Contact Telephone # \_\_\_\_\_

Appointments  Billing  Test Results  Discuss my condition and treatment

Name \_\_\_\_\_ Relationship \_\_\_\_\_ DOB \_\_\_\_\_

Contact Telephone # \_\_\_\_\_

Appointments  Billing  Test Results  Discuss my condition and treatment

Name \_\_\_\_\_ Relationship \_\_\_\_\_ DOB \_\_\_\_\_

Contact Telephone # \_\_\_\_\_

Appointments  Billing  Test Results  Discuss my condition and treatment

**My signature below acknowledges that I provided the information above.**

**Signature of Patient/Legal Guardian** \_\_\_\_\_ **Date** \_\_\_\_\_

