



2019 Community Health Needs Assessment

Mercy Health — Defiance Hospital, Defiance, Ohio

Mercy Health has been committed to the communities it serves for nearly two centuries. This long-standing commitment has evolved intentionally, based on our communities' most pressing health needs.

Every three years we evaluate those needs through a comprehensive Community Health Needs Assessment (CHNA) process. The most recent assessments, completed by Mercy Health and community leaders, include quantitative and qualitative data that guide both our community benefit and strategic planning.

The following document is a detailed CHNA for Mercy Health – Defiance Hospital. As a system, Mercy Health is dedicated to our Mission of extending the compassionate ministry of Jesus by improving the health and well-being of our communities and bringing good help to those in need, especially people who are poor, dying and underserved. We strive to meet the health needs of our community.

Mercy Health has responded to community health needs as part of a three-year strategic plan that concludes in 2021. In recent years, Mercy Health has invested in building and renovating hospitals and ambulatory facilities to serve patients and communities in Ohio and Kentucky.

As part of Bon Secours Mercy Health, the fifth-largest Catholic health system in the U.S., we contribute nearly \$2 million per day in community benefit services as we carry out our Mission of extending care to the poor and underserved.

Mercy Health – Defiance Hospital has identified the greatest needs in our community. This ensures our resources for outreach, prevention, education and wellness are directed toward opportunities where the greatest impact can be realized.

Written comments regarding the health needs that have been identified in the current CHNA should be directed to <https://www.mercy.com/global/about-us/contact-mercy-health>.

“Mercy Health’s ministry throughout Toledo and northwest Ohio has a rich history of caring for our patients and serving our community,” said Bob Baxter, president, Mercy Health – Toledo. “When our founding sisters arrived in the region more than 163 years ago, they set about the hard work of helping the poor, dying and underserved. Caring for our community - mind, body and spirit - remains our focus today and in the years ahead.”

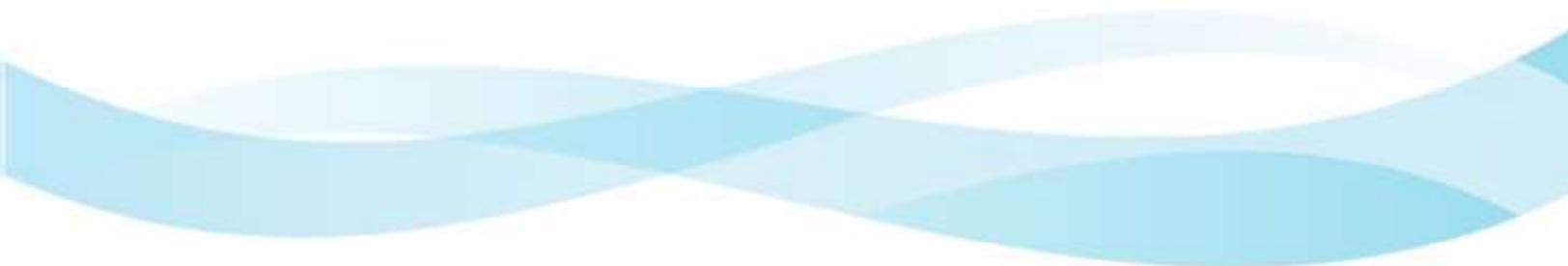


Table of contents

INTRODUCTION

Community served by hospital

Information and data considered in identifying potential need

PROCESS AND METHODS

Process for Gathering and Analyzing Data/Information

1. External sources
2. Collaborating partners

Community Input

1. Use of community input
2. Organizations providing input

EXECUTIVE SUMMARY

Significant health needs

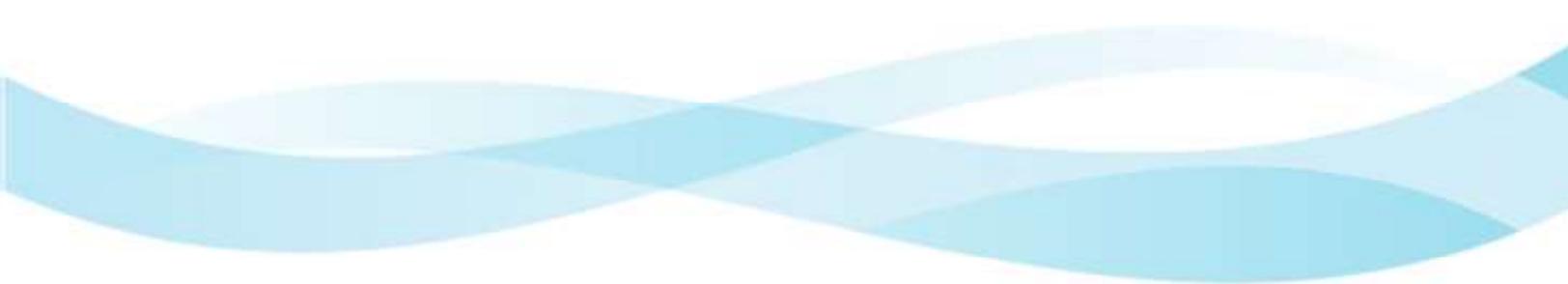
1. Chronic Disease
2. Mental Health and Addiction
3. Increase injury prevention

Prioritized health needs

1. Chronic Disease
2. Mental Health and Addiction
3. Increase injury prevention

Resources available

PROGRESS ON 2016 CHNA



Introduction

COMMUNITY SERVED BY HOSPITAL

T.R. §1.501(r)-3(b)(1)(i) and (3)

Mercy Health — Defiance Hospital serves a broad geographic area encompassing Defiance County and surrounding counties in northwest Ohio. Patient data indicates that the primary service area of persons served at Defiance Hospital reside in Defiance county, based upon the county of residence of discharged inpatients. The population of the primary service area is approximately 39,000 and is older, poorer and has worse health statistics than state and national averages. The demographic area served by the primary service area includes the following ethnic and cultural groups: Caucasian (91.8%), Hispanic (9.4%), African American (1.8%), Asian (0.3%), Two or more races (1.8%), American-Indian (0.3%), and some other race (4.5%). 11.4% of residents are in households below the federal poverty guidelines. 21.9% of Defiance residents are enrolled in Medicaid.

Defiance County covers 412 square miles. It is bordered to the north by Williams County, to the north and east by Henry County, to the south by Putnam and Paulding counties and to the west by Indiana. ZIP codes included in the community served by the hospital include 43512, 43526, 43549, 43519, 43530, 43556, 43520 and 43536.

INFORMATION AND DATA CONSIDERED IN IDENTIFYING POTENTIAL NEED

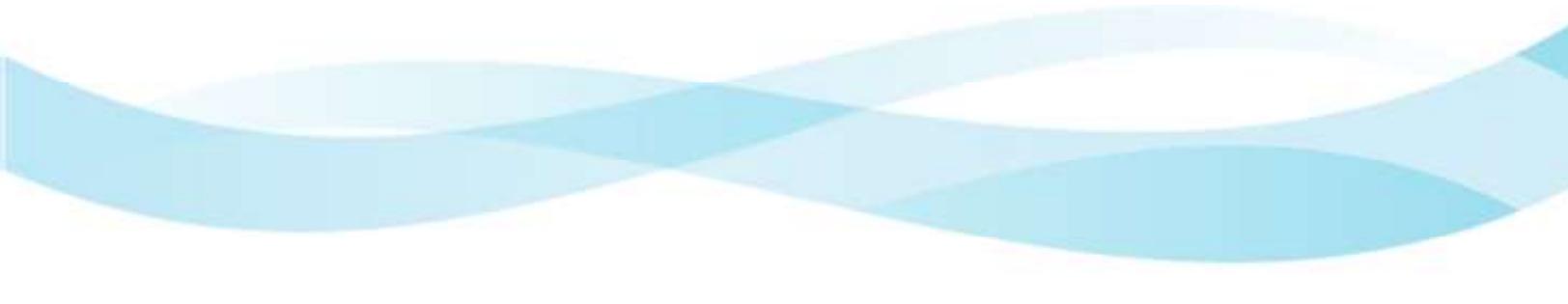
T.R. §1.501(r)-3(b)(1)(ii) and (5)

Information and data sources: federal, state or local health or other departments or agencies; community input

Public health departments (T.R. §1.501(r)-3(b)(5)(i)(a))	Date of data/information
Defiance County General Health District	2018

At-risk populations (T.R. §1.501(r)-3(b)(5)(i)(b))	Date of data/information
Defiance County General Health District	2018

Additional sources of input (T.R. §1.501(r)-3(b)(5)(ii))	Date of data/information
2018 Defiance County Community Health Status Assessment	2018



Process and methods

PROCESS FOR GATHERING AND ANALYZING DATA/INFORMATION

T.R. §1.501(r)-3(b)(6)(ii)

Process and methods to conduct the community health needs assessment:

T.R. §1.501(r)-3(b)(6)(ii)

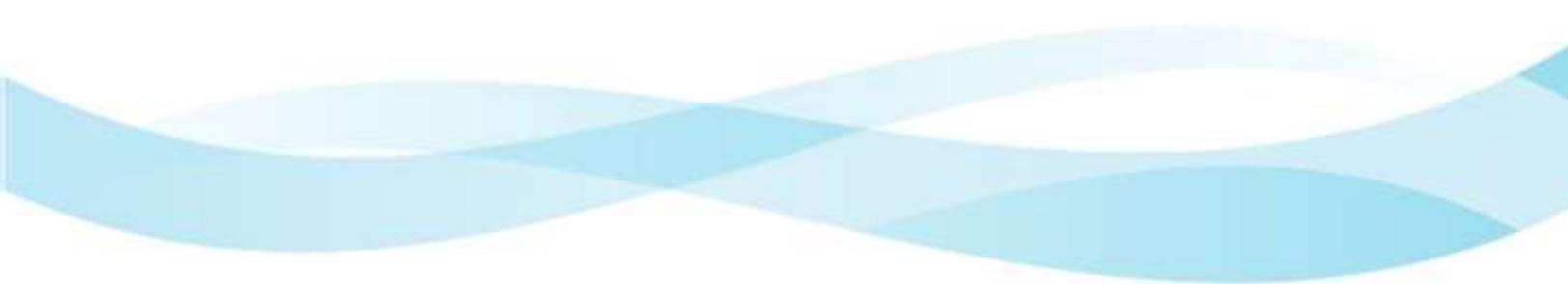
Since 1997, Defiance County has conducted community health assessments (CHA) for the purposes of measuring and addressing health status. Mercy Health — Defiance Hospital participated in a Community Health Needs Assessment (CHNA) process coordinated by POWER Defiance County Coalition. The CHNA was conducted by various social service, business and government organizations in Defiance County to collect data that reports the health and health behaviors of Defiance County residents. Data was collected for this assessment with the assistance of the Hospital Council of Northwest Ohio. Defiance Hospital is a member of and contributed financially to the POWER Defiance County Coalition in support of the 2018 Defiance County Community Health Status Assessment report.

The following survey process occurred between January 2018 and March 2018:

The most recent Defiance County Health Assessment was cross-sectional in nature and included a written survey of adults, adolescents and parents within Defiance County. Defiance County adults (19 years of age and older), youth (ages 12 through 18) and the parents of children (ages 0–11) participated in a county-wide health assessment survey that occurred between January 2018 and March 2018. The questions were modeled after the survey instruments used by the Centers for Disease Control and Prevention for their national and state Behavioral Risk Factor Surveillance System (BRFSS) and Youth Risk Behavior Surveillance System (YRBSS) and the National Survey of Children’s Health (NSCH) developed by the Child and Adolescent Health Measurement Initiative. This similar model has allowed Defiance County to compare the data collected in their CHA to national, state and local health trends.

The Hospital Council of Northwest Ohio collected the data, guided the health assessment process, and integrated sources of primary and secondary data into a final report.

A random sample of mailing addresses for adults ages 19 and over and children ages 0–11 was obtained from Allegra Marketing Services in Louisville, KY. Prior to mailing the survey to adults and to the parents of 0–11 year olds, a personalized advanced letter printed on



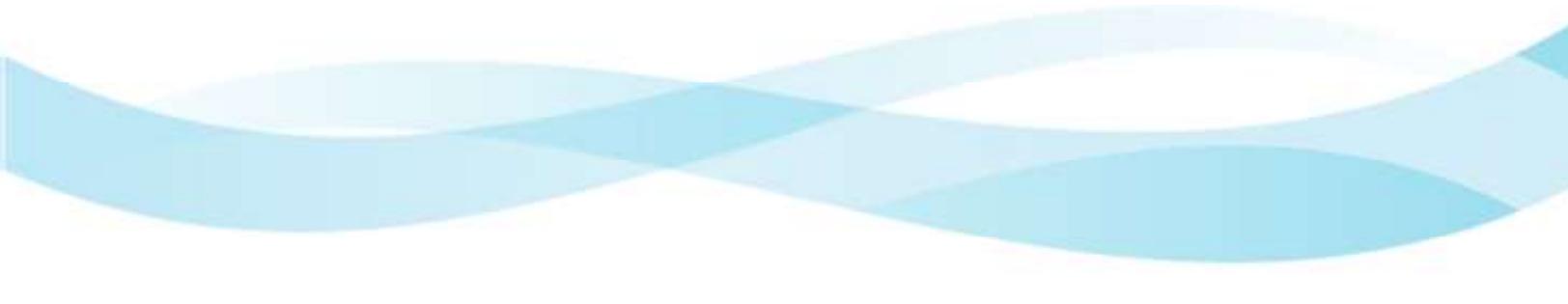
Live Smart Defiance County Health Partners stationary and signed by Kimberly Moss, Health Commissioner, Defiance County General Health District, was mailed to 1,200 adults and 1,700 parents of children in Defiance County. The letter introduced the county health assessment project and informed the readers that they may be randomly selected to receive the survey.

The surveys were mailed to 1200 adults and the parents of 362 children. A three-wave mailing procedure was implemented to maximize the survey return rate. In addition, 349 adolescents were randomly selected from local schools. Passive permission slips were mailed home to their parents.

The response rate for adult surveys was 49%; the response rate for adolescents was 95%; and the response rate for children was 25%. This yielded a sufficient sample size to determine a 95% confidence level in the survey findings, and to ensure the responses were representative of the entire county.

Individual responses were anonymous and confidential. All data was analyzed by health education researchers at the University of Toledo using SPSS 17.0. Crosstabs were used to calculate descriptive statistics for the data presented in the report. To be representative of Defiance County, the adult data collected was weighted by age, gender, race and income using 2010 Census data. Multiple weightings were created based on this information to account for different types of analyses.

Information gaps and limitations may exist as with all county assessments. First, Defiance County adult assessments had a high response rate. However, if any important differences existed between the respondents and the non-respondents regarding the questions asked, this would represent a threat to the external validity of the results (the generalizability of the results to the population of Defiance County). If there were little to no differences between respondents and non-respondents, then this would not be a limitation. Second, it is important to note that, although several questions were asked using the same wording as the CDC questionnaire and the NSCH questionnaire, the adult and parent data collection method differed. CDC adult data and NSCH child data were collected using a set of questions from the total question band and adults were asked the questions over the telephone rather than in a mail survey. The youth CDC survey was administered in schools in a similar fashion as this county health assessment. Finally, this survey asked parents questions regarding their young children. Should enough parents feel compelled to respond in a socially desirable manner which is not consistent with reality, this would represent a threat to the internal validity of the results.



External sources

- POWER Defiance County Coalition — 2018 Defiance County Community Health Assessment Report

Collaborating partners

The hospital collaborated with the following organizations as part of the process of conducting the needs assessment:

- Hospital Council of Northwest Ohio
- POWER Defiance County Coalition which includes the following agencies and organizations: City of Defiance, Community Memorial Hospital, CPC Women's Health Resource, Defiance Area Foundation, Defiance Area YMCA, Defiance City Schools, Defiance County Commissioners, Defiance County Emergency Management Agency, Defiance County General Health District, Defiance County Help M Grow – Early Intervention, Defiance County Juvenile Court, Defiance County Ohio State University Extension Office, Defiance Development and Visitors Bureau, Defiance County Family and Children First Council, Four County ADAMhs Board, Four County Family Center, Hicksville Village, Mercy Health Defiance Hospital and Clinic, Northwestern Ohio Community Action Commission, ProMedica Defiance Regional Hospital, Recovery Services of Northwest Ohio, and United Way of Defiance County.

Community input

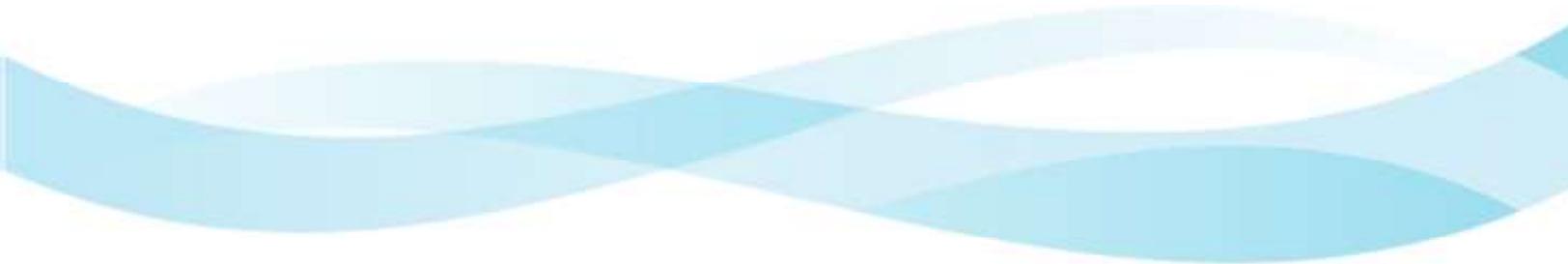
T.R. §1.501(r)-3(b)(6)(iii)

No written comments were received on the previously completed CHNA.

From the beginning phases of the Defiance County CHA, community leaders were actively engaged in the planning process and helped define the content, scope and sequence of the project. Active engagement of community members throughout the planning process is regarded as an important step in completing a valid needs assessment. Under the leadership of the Hospital Council of Northwest Ohio, the survey questions were drafted and reviewed in a series of meetings held at the end of 2017 with the planning committee from Defiance County.

The needs of the population, especially those who are medically under-served, low-income, minority populations and populations with chronic disease needs, were accounted for through the sample methodology that surveyed these populations and over-sampled minority populations. In addition, the organizations that serve these populations participated in the health assessment and community planning process. Those participating organizations are listed below.

POWER Defiance County Coalition drafted the 2018 Defiance County Community Health Assessment Report. This report is the fifth community health assessment conducted by



various social service, business and government organizations in Defiance County to capture data that reports the health and health behaviors of Defiance County residents.

Based on the results of the 2018 Defiance County Community Health Assessment, the following issues were identified as the significant health needs of the community:

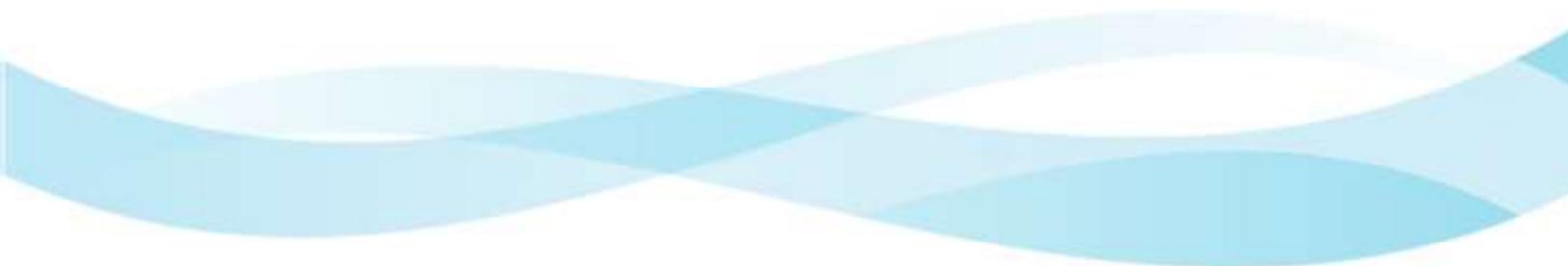
1. Chronic Disease
2. Mental Health and Addiction
3. Increase injury prevention

Organizations providing input

Organization providing input	Nature and extent of input	Medically under-served, low-income or minority populations represented by organization
Ayersville Local Schools	Fully participated in the Defiance County community health assessment and improvement planning process	Families, young adults and children
Credit Adjustments, Inc.	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
City of Defiance	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
Community Memorial Hospital	Fully participated in the Defiance County community health assessment and improvement planning process	Many populations
Defiance Area Foundation	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
Defiance YMCA	Fully participated in the Defiance County community health assessment and improvement planning process	Low-income, racial minorities, ethnic minorities, people with disabilities, children and families
Defiance City Schools	Fully participated in the Defiance County community health assessment and improvement planning process	Families, young adults and children

Defiance County Commissioners	Fully participated in the Defiance County community health assessment and improvement planning process	Many populations
Defiance County Drug Free Coalition	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
Defiance County General Health District	Fully participated in the Defiance County community health assessment and improvement planning process	Medically under-served, low-income and at-risk populations
Defiance County Help Me Grow – Early Intervention	Fully participated in the Defiance County community health assessment and improvement planning process	Low-income, families, children, women and infants
Defiance County Juvenile Court	Fully participated in the Defiance County community health assessment and improvement planning process	Families and children
Defiance County Ohio State University Extension Office	Fully participated in the Defiance County community health assessment and improvement planning process	Many populations
Defiance County Public Library	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
Defiance Development and Visitors Bureau	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
Fairview School District	Fully participated in the Defiance County community health assessment and improvement planning process	Families, young adults and children
Family and Children First Council	Fully participated in the Defiance County community health assessment and improvement planning process	Families and children
Four County Alcohol, Drug Addiction and Mental Health Services (ADAMhs) Board	Fully participated in the Defiance County community health assessment and improvement planning process	Substance abuse and mental illness
Four County Family Center	Fully participated in the Defiance County community health assessment and improvement planning process	Families and children
Hicksville Exempted Village Schools	Fully participated in the Defiance County community health assessment and improvement planning process	Families, young adults and children

Hicksville Village	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
Maumee Valley Guidance Center	Fully participated in the Defiance County community health assessment and improvement planning process	Mental Health Services for community at large
Mercy Defiance Hospital	Fully participated in the Defiance County community health assessment and improvement planning process	Many populations
Ministerial Association	Fully participated in the Defiance County community health assessment and improvement planning process	Community at large
Northeastern Local Schools	Fully participated in the Defiance County community health assessment and improvement planning process	Families, young adults and children
Northwest Ohio Community Action	Fully participated in the Defiance County community health assessment and improvement planning process	Low-income
ProMedica Defiance Regional Hospital	Fully participated in the Defiance County community health assessment and improvement planning process	Many populations
Recovery Services of Northwest Ohio	Fully participated in the Defiance County community health assessment and improvement planning process	Substance abuse, mental illness and dual diagnosis disorders
United Way of Defiance County	Fully participated in the Defiance County community health assessment and improvement planning process	Medically under-served, low-income and at-risk populations



Executive summary: Significant health needs

T.R. §1.501(r)-3(b)(4)

CHRONIC DISEASE

Capacity and adequacy of service levels

- 5% of adults had survived a heart attack and 3% had survived a stroke at some time in their life. Forty percent 40% were obese, 36% had high blood pressure, 27% had high blood cholesterol, and 19% were current smokers, four known risk factors for heart disease and stroke.
- 19% of Defiance County youth were classified as obese by Body Mass Index (BMI) calculations. 14% of youth were classified as overweight.
- 9% of Defiance County adults had been diagnosed with cancer at some time in their life.
- In 2018, 14% of Defiance County adults had been diagnosed with asthma.
- In 2018, 13% of Defiance County adults had been diagnosed with diabetes. About two-fifths (38%) of adults with diabetes rated their health as fair or poor.

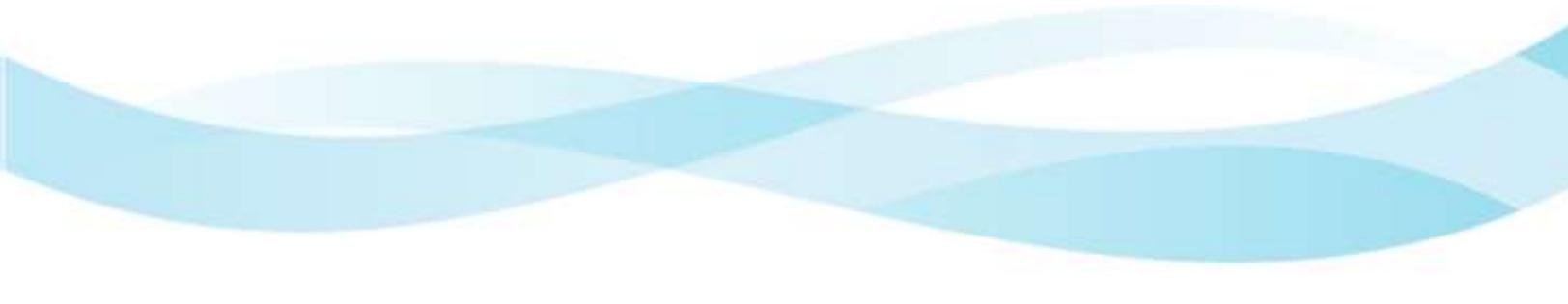
Middle income families in Defiance County are in a range where they do not qualify for Medicaid but need services and insurance. Residents also have difficulty understanding what kind of health coaching opportunities are available through their insurance.

Current service providers

Defiance Hospital continues to partner with Defiance County to maintain walking trails. Other current service providers include Northwestern Ohio Community Action Commission, YMCA, Community Memorial Hospital, Defiance College, American Cancer Society, United Way, American Heart Association and Community Pregnancy Center. The community offers walking trails and paths, park programs, public and private fitness classes and programs, corporate and church fitness, weight loss and incentive programs, and community groups or clubs. There are also numerous nutrition programs, local schools open to the public, and mall walking opportunities.

MENTAL HEALTH AND ADDICTION

Capacity and adequacy of service levels

- 11% of adults had a period of two or more weeks when they felt sad, blue or depressed nearly every day, increasing to 23% of those with incomes less than \$25,000.
 - From 2013 to 2017, 44% of all Defiance County suicide deaths occurred in those ages 45-64 years old.
 - 25% of Defiance County adults were considered binge drinkers.
 - In 2018, 4% of Defiance County adults had used marijuana during the past 6 months. Six percent (6%) of adults had used medication not prescribed for them or took more than prescribed to feel good or high and/or more active or alert during the past 6 months.
- 

- 6% of Defiance County youth were current smokers, increasing to 11% of those ages 17 and older. The average age of onset for smoking was 13.3 years old. 9% of youth used e-cigarettes in the past month.
- In the past year, 7% of Defiance County youth had attempted suicide, increasing to 10% of females. 3% of youth had made more than one attempt.

Residents of Defiance County are not seeking help with mental health because of the stigma related to it, and the community does not know how to address mental health issues.

Current service providers

Defiance Hospital physicians include depression screenings during office visits and provide mental health information at various pamphlet stations throughout the facility. The hospital also participates in the Local Outreach to Suicide Survivors (L.O.S.S.) program in the four-county area which includes Defiance County. Four County Family Center offers several programs and initiatives including Incredible Years, Safe Talk, mental health counseling, home-based therapy, the Yellow Ribbon campaign, suicide prevention awareness, mental health first aid, outpatient therapy and FAST programs. Other service providers include Four County Suicide Prevention Coalition, Center for Child & Family Advocacy, Maumee Valley Guidance Center, Recovery Services of Northwest Ohio, Juvenile Probation Court, YMCA, Comprehensive Crisis Care, Four County Suicide Prevention and Four County Recovery MVGS.

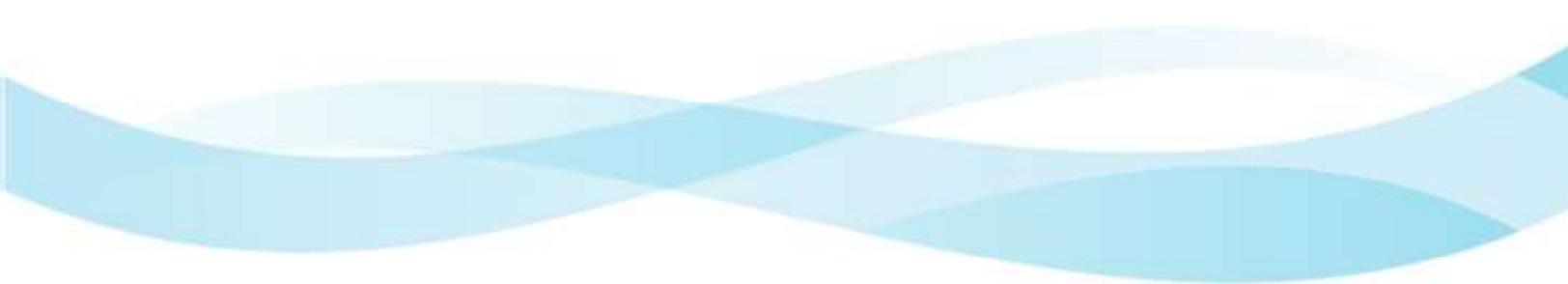
Defiance Hospital is a member of the Defiance Area Drug Free Coalition. Current service providers include Four County Family Center, MVGS, ProMedica Defiance Regional Hospital, Recovery Services of Northwest Ohio, Students Against Destructive Decisions (SADD), YMCA, Alcoholics Anonymous, Community Pregnancy Center, Al-Anon, Narcotics Anonymous, A Renewed Mind and Medicare.

INJURY PREVENTION

Capacity and adequacy of service levels

- One-fifth (20%) of adults had fallen in the past 6 months.
- Forty-three percent (43%) of Defiance County youth drivers had texted while driving in the past 30 days.
- Parents reported their child never wore a helmet when riding the following: scooter (44%), skateboard (37%), bike (34%), and an ATV (19%).
- When asked how parents put their child to sleep as an infant, 81% said on their back, 9% said in bed with themselves or another person, 7% said on their side, and 3% said on their stomach.

Some elderly residents of Defiance County report fear of losing their independence after falls in the home. Parents report that there are inconsistent messages regarding safe sleep



practices. There are misperceptions regarding the consequences of drinking/texting while driving.

Current service providers

Defiance Hospital conducts screening for fall prevention for at-risk patients and participates in POWER Defiance workgroups focused on injury prevention. Other current service providers include ProMedica Defiance Regional Hospital, YMCA, Community Pregnancy Center, Mercy Health — Defiance Hospital athletic trainers and the local sheriff's office. Education programs include the Child Passenger Safety program, car seat safety and safe sleep education classes, first aid accidents and illness classes, sexting education, swimming classes, coaching education on safety issues and bike helmet safety.

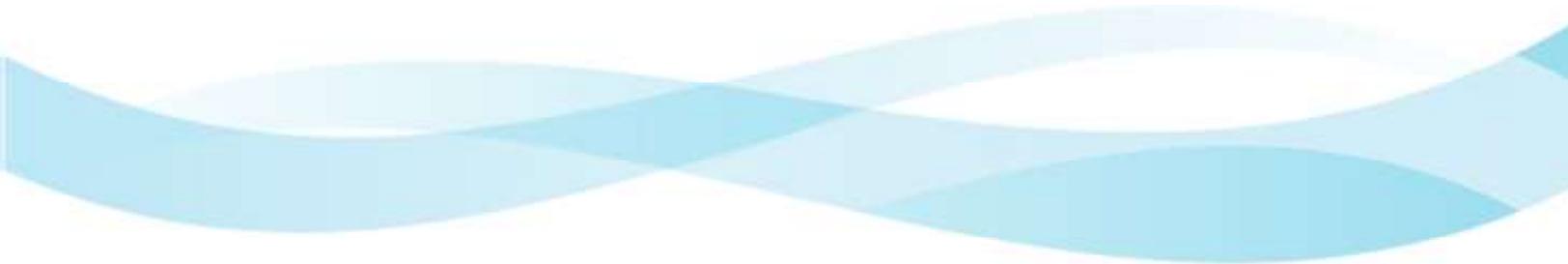
Prioritization of health needs

The Defiance County CHA has been used as a vital tool for creating the Defiance County Community Health Improvement Plan (CHIP). The Public Health Accreditation Board (PHAB) defines a CHIP as "a long-term, systematic effort to address health problems based on the results of assessment activities and the community health improvement process. This plan is used by health and other governmental education and human service agencies, in collaboration with community partners, to set priorities and coordinate and target resources. A CHIP is critical for developing policies and defining actions to target efforts that promote health. It should define the vision for the health of the community inclusively and should be done in a timely way."

To facilitate both the prioritization of the significant health needs and the Community Health Improvement Process, the Defiance County Health Department, along with the local hospitals, invited key community leaders to participate in an organized process of strategic planning to improve the health of residents of the county. Beginning in November 2018, POWER Defiance County met four (4) times and completed the following planning steps: 1. Initial Meeting 2. Choose Priorities 3. Rank Priorities 4. Community Themes and Strengths Assessment 5. Forces of Change Assessment 6. Local Public Health Assessment 7. Gap Analysis 8. Quality of Life Survey 9. Strategic Action Identification 10. Best Practices 11. Resource Assessment 12. Draft Plan. The National Association of City County Health Officer's (NACCHO) strategic planning tool, Mobilizing for Action through Planning and Partnerships (MAPP), was used throughout this process.

The MAPP framework includes six phases as follows:

- Organizing for success and partnership development
- Visioning
- Conducting the MAPP assessments



- Identifying strategic issues
- Formulating goals and strategies
- Taking action: planning, implementing and evaluation

The MAPP process includes four assessments: Community Themes & Strengths, Forces of Change, the Local Public Health System Assessment and the Community Health Status Assessment. These four assessments were used by the POWER Defiance County to prioritize specific health issues and population groups which are the foundation of this plan. Based on this process, all three significant health needs determined by the Defiance County CHA are considered prioritized health needs.

Prioritized health needs

Based on the above information and processes, the prioritized health needs of the community served by the hospital are listed below.

CHRONIC DISEASE

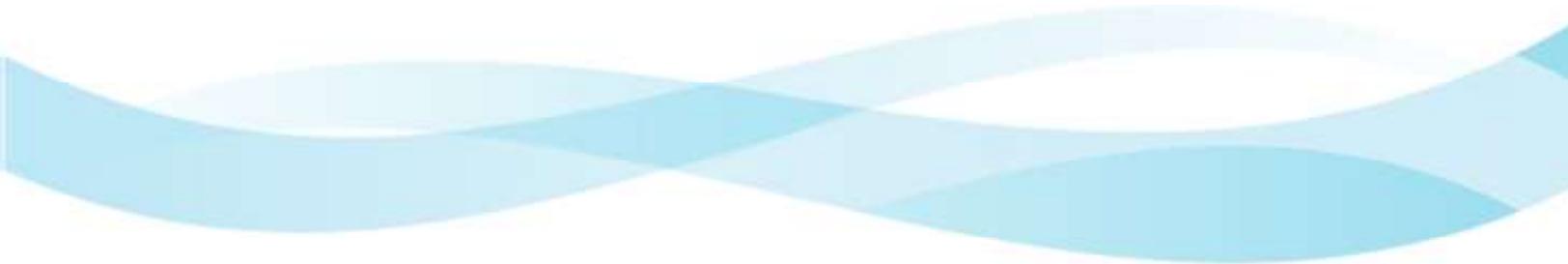
In 2018, 14% of Defiance County adults had been diagnosed with asthma and 13% of Defiance County adults had been diagnosed with diabetes. Nineteen percent of Defiance County youth and 40% of its adults were classified as obese by Body Mass Index (BMI) calculations.

MENTAL HEALTH AND ADDICTION

In the past year, 7% of Defiance County youth had attempted suicide, increasing to 10% of females. 3% of youth had made more than one attempt. Six percent of Defiance County youth were current smokers, increasing to 11% of those ages 17 and older. The average age of onset for smoking was 13.3 years old. 9% of youth used e-cigarettes in the past month. In 2018, 4% of Defiance County adults had used marijuana during the past 6 months. Six percent (6%) of adults had used medication not prescribed for them or took more than prescribed to feel good or high and/or more active or alert during the past 6 months.

INJURY PREVENTION

One-fifth (20%) of Defiance County adults had fallen in the past six months. Forty-three percent of Defiance County youth drivers had texted while driving in the past 30 days. In regard to bike safety, thirty-four percent of parents reported that their child never wore a helmet.



Resources available

The existing healthcare facilities and other resources within the community that are available to meet the prioritized needs are listed below for each need:

DECREASE CHRONIC DISEASE

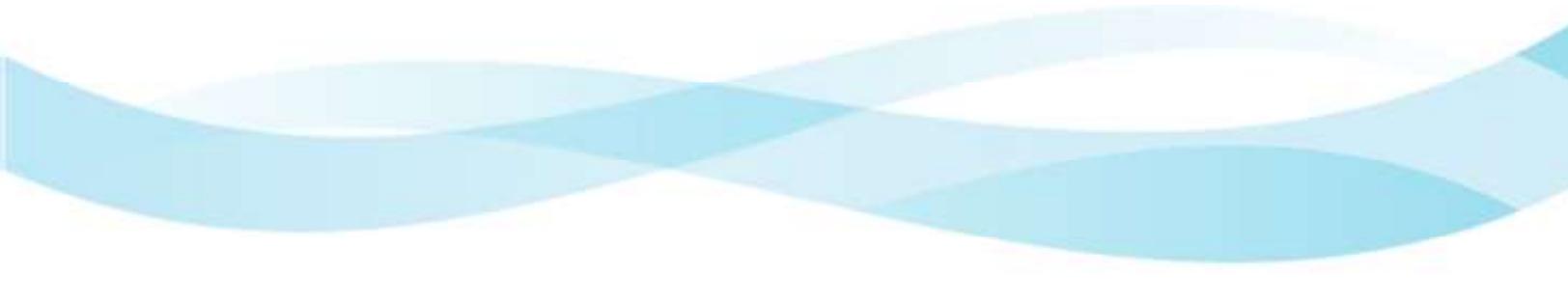
Defiance Hospital continues to partner with Defiance County to maintain walking trails. Other current service providers include Northwestern Ohio Community Action Commission, YMCA, Community Memorial Hospital, Defiance College, American Cancer Society, United Way, American Heart Association and Community Pregnancy Center. The community offers walking trails and paths, park programs, public and private fitness classes and programs, corporate and church fitness, weight loss and incentive programs, and community groups or clubs. There are also numerous nutrition programs, local schools open to the public, and mall walking opportunities.

INCREASE MENTAL HEALTH SERVICES

Resources available to address the mental health needs of the community include: Mercy Health — Defiance Hospital, Four County Suicide Prevention Coalition, Center for Child & Family Advocacy, Maumee Valley Guidance Center, Recovery Services of Northwest Ohio, Juvenile Probation Court youth mentoring program, YMCA, Comprehensive Crisis Care suicide prevention hotline and crisis stabilization unit, church youth programs, One-Step at a Time 5K, Project Respect, Four County Suicide Prevention, Four County Recovery MVGS, MVGC Integrated Care Project and the ADAHMs Board L.O.S.S. program. Four County Family Center offers several programs and initiatives including Incredible Years, Safe Talk, mental health counseling, home-based therapy, the Yellow Ribbon campaign, suicide prevention awareness, mental health first aid, outpatient therapy and FAST programs.

DECREASE SUBSTANCE ABUSE

Resources available to address the substance abuse needs of the community include: Mercy Health — Defiance Hospital, Four County Family Center, MVGS, ProMedica Defiance Regional Hospital, Students Against Destructive Decisions (SADD), YMCA, Alcoholics Anonymous, Community Pregnancy Center, Al-Anon, Narcotics Anonymous, A Renewed Mind and Medicare. Recovery Services of Northwest Ohio offers several programs focused on education, assessment, and outpatient counseling and treatment including Life Without Drugs, Too Good for Drugs, Adolescent Education, Community Education Group, Serenity Haven Services, Alcohol and Other Drug (AoD) Continuum of Care and medication-assisted treatment programs.



INCREASE INJURY PREVENTION

Resources available to address the injury prevention needs of the community include: ProMedica Defiance Regional Hospital, YMCA, Community Pregnancy Center, Mercy Health — Defiance Hospital athletic trainers and the local sheriff's office. Education programs include the Child Passenger Safety program, car seat safety and safe sleep education classes, first aid accidents and illness classes, sexting education, swimming classes, coaching education on safety issues and bike helmet safety.

Progress on health priorities identified in the 2016 Health Needs Assessment

DECREASE ADULT AND YOUTH OBESITY

Initiative	Impact
Providing Healthy Food Options	Maintained vending machines with increased healthy choices that were installed at Defiance Hospital in late 2016. The vendor has wide discretion in the variety of items offered for sale. Nutritional information was obtained and examined in 2018 for the wide variety of items, which may at various times be offered. Have introduced new choices from the vendor and have increased the number of healthy choices based on nutritional value by 10%.
Defiance Hospital walking trail	In 2017 and 2018, Defiance Hospital continued the maintenance and promotion of the walking path in cooperation with the adjacent Defiance County property.

INCREASE MENTAL HEALTH SERVICES

Initiative	Impact
Involvement in community initiatives	Active involvement with the Four County L.O.S.S. (Local Outreach to Suicide Survivors) Teams. Mercy's volunteer participated in 6 monthly debriefings and responded to 6 deaths as a team member during 2018. Mercy's volunteer participated in 9 monthly debriefings and responded to 3 deaths as a team member during 2017.
Established a screening program	Screening Brief Intervention and referral to treatment Program was initiated at Mercy Health Emergency Department in January of 2018. In 2018, the SBIRT program completed 4,897 Alcohol Pre-Screenings with 17 referrals; 4,864 Drug Pre-Screenings with 7 referrals; 4,427 Mood PHQ-2 screenings with 29 referrals.

DECREASE SUBSTANCE ABUSE

Initiative	Impact
Community outreach, education and support	The hospital remains active on the Four County ADAMhs Board and has one volunteer for the Four County LOSS program. Drop off boxes for drugs were installed in April of 2017.
Established a screening program	Screening Brief Intervention and referral to treatment Program was initiated at Mercy Health Emergency Department in January of 2018. In 2018, the SBIRT program completed 4,897 Alcohol Pre-Screenings with 17 referrals; 4,864 Drug Pre-Screenings with 7 referrals; 4,427 Mood PHQ-2 screenings with 29 referrals. During 2017, the hospital established a protocol for "Warm Handoff" and was a collaboration with three hospitals.

INCREASE INJURY PREVENTION

Initiative	Impact
Community outreach, education and support	The clinic educates parents on safe sleep practices and child passenger safety best practices during baby and child well-check appointments. Defiance Hospital participates in the POWER Defiance County Coalition working to address this need. A Defiance Hospital representative was present at each POWER Defiance County Coalition meeting in 2017.
Defiance County Drug Free Coalition	Continued participation in the Defiance County Drug Free Coalition, which is a 501(c)(3) organization that promotes a life style free from the abuse of alcohol and drugs. In 2018, a Defiance Hospital representative attended 2 of the quarterly meetings.

